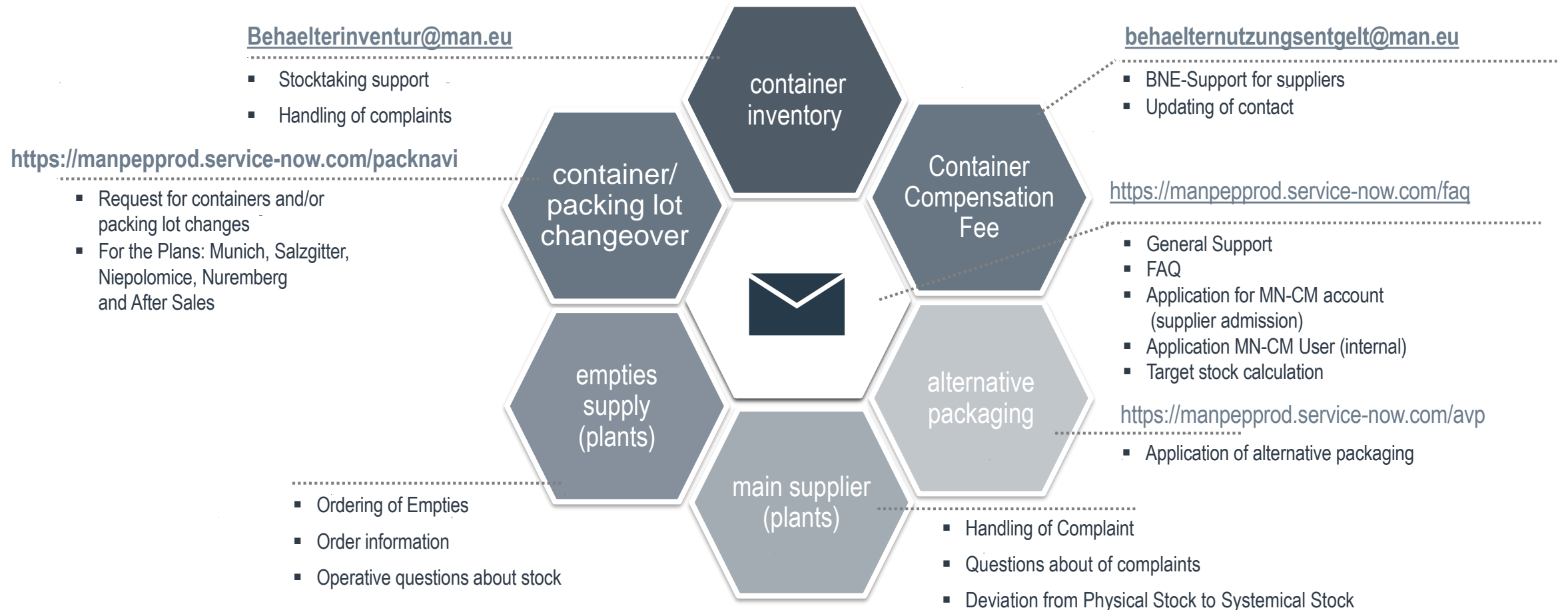




# **Guideline MAN-Container Processes**

# Guideline MAN-Container Processes

## Contact persons MAN Container-Management



# MAN

## Container processes contest

- 1 Load Carrier Cycle → Page 5
- 2 Overview of MN-CM Functions → Pages 7 -16
- 3 Ordering of Empties → Pages 18 – 27
- 4 Alternative Packaging → Pages 29 – 34
- 5 Account Movements → Pages 36 – 48
- 6 Container Compensation Fee → Pages 50 – 63
- 7 Complaints → Pages 65 – 80
- 8 Annual Stocktaking → Pages 82 – 88
- 9 Request for container/ packing lot changeover → Pages 90 –93

# MAN

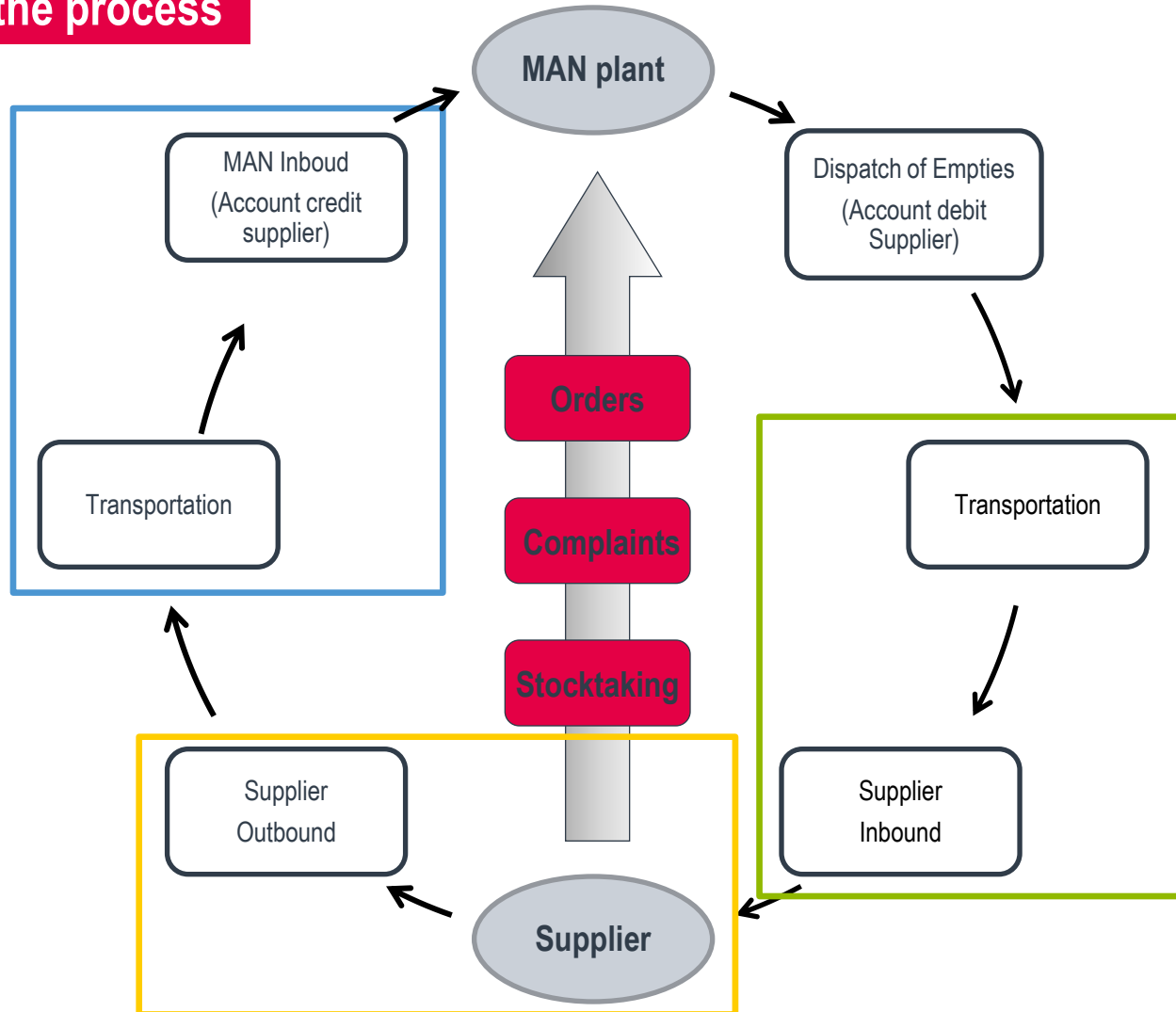
## Container processes

- 1 Load Carrier Cycle
- 2 Overview of MN-CM Functions
- 3 Ordering of Empties
- 4 Alternative Packaging
- 5 Account Movements
- 6 Container Compensation Fee
- 7 Complaints
- 8 Annual Stocktaking
- 9 Request for container/ packing lot changeover



# Container Cycle

## overview of the process



e.g. range:

Transportation duration empties	2 wd
Internal handling time	3 wd
empties buffer	5 wd
Transportation duration parts	2 wd
<b>Total</b>	<b>12 wd</b>

# MAN

## Container processes

- 1 Load Carrier Cycle
- 2 Overview of MN-CM Functions
- 3 Ordering of Empties
- 4 Alternative Packaging
- 5 Account Movements
- 6 Container Compensation Fee
- 7 Complaints
- 8 Annual Stocktaking
- 9 Request for container/ packing lot changeover



# Overview of MN-CM Functions

## Login & Selection of Language

- To use the MN-CM system, use the link  
<https://solutions.inet-logistics.com/lm/index.jsp?Branding=man>
- Fill in your MN-CM user and password to log in to the system.



# Overview of MN-CM Functions

## Entrance Screen

MN-CM  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE

Lieferanten

Dummy 1

26.10.2023 06:45

Logout

Bookings

Balance

Movements

Settings

Booking for account "Dummy 1" - Orders

New booking

Preregistered booking

Booking type	Order	
Delivery date (please make note of regular holidays)	26.10.2023	<input checked="" type="checkbox"/>
Main supplier	Leergut Werk München	User man
	Contact person	Leergutplatz Werk München 089/1580-2851, -5179, -1103 leergutanforderung.muenchen@man.eu

- After logging in to the system, you are redirected to the **order screen**.







# Overview of MN-CM Functions

## Contact per MAN Plant

**MN-CM**  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE → Lieferanten → Dummy 2

Logout [User Icon] [Settings Icon]

Bookings Balance Movements Settings

Booking for account "Dummy 2"

New booking [Prep] Order

Booking type [Order]

Delivery date (please make note of regular holidays) [25.07.20]

Company (Vendor/customer) [Dummy 2]

Street [Y]

Country/ZIP/Place [DE / 12345]

Main supplier [Leergut V]

MAN Truck & Bus SE  
Kontaktpersonen & Aufgaben in den Werken  
Contact persons & tasks in plants

Work / Plant	Branch / Division	Name	Telefonnummer	E-Mail
Ankara	Werksadministrator / plant administration	Hr. Niyazi Akceylan	+90 312 556 1214	<a href="mailto:niyazi.akceylan@man.eu">niyazi.akceylan@man.eu</a>
Ankara	Leergutversand & Reklamationsbearbeitung / empties supply & complaints	Hr. Ceyhan Tüzgen	+90 312 556 1177	<a href="mailto:Ceyhan.Tuzgen@man.eu">Ceyhan.Tuzgen@man.eu</a>
Dachau Ersatzteillager	Leergutversand & Behältermanagement / empties supply & container management	Hr. Thomas Langer	+49(8131) 290-523	<a href="mailto:thomas.langer.at@man.eu">thomas.langer.at@man.eu</a>
Dachau Ersatzteillager	Reklamationsbearbeitung Lieferanten Inbound / supplier complaints inbound	Fr. Marion Vogler	+49(8131) 290-451	<a href="mailto:marion.vogler@man.eu">marion.vogler@man.eu</a>
Dachau Ersatzteillager	Reklamationsbearbeitung Lieferanten Inbound / supplier complaints inbound	Fr. Christina Gärtner	+49(8131) 290-180	<a href="mailto:christina.gaertner@man.eu">christina.gaertner@man.eu</a>
Dachau Ersatzteillager	Vorverpackung - Interne Dienstleister / prepackaging - internal service provider			<a href="mailto:vvp-dachau@de.man-mn.com">vvp-dachau@de.man-mn.com</a>
Frankreich ELC	Behältermanagement / container management	Hr. Sebastien Guillaume	+33160796851	<a href="mailto:Sebastien.Guillaume@elc-paris.eu">Sebastien.Guillaume@elc-paris.eu</a>
Frankreich ELC	Behältermanagement / container management	Hr. Eric Rottler	+33 16079 6853	<a href="mailto:Eric.Rottler@elc-paris.eu">Eric.Rottler@elc-paris.eu</a>
Großbritannien ELC	Behältermanagement / container management	Hr. Grant Bradshaw	+44(1793) 582420	<a href="mailto:grant.bradshaw@uk.cavalogistics.com">grant.bradshaw@uk.cavalogistics.com</a>
Großbritannien ELC	Behältermanagement / container management	Fr. Małgorzata Ratajczak	+44(1793) 582420	<a href="mailto:Malgorzata.Ratajczak@Cevalogistics.com">Malgorzata.Ratajczak@Cevalogistics.com</a>
Großbritannien ELC	Behältermanagement / container management	Hr. Ben Thompson	+44(1793) 582419	<a href="mailto:Ben.Thompson@cevalogistics.com">Ben.Thompson@cevalogistics.com</a>
Italien ELC	Behältermanagement / container management	Hr. Alessandro Rizzo	+39(0518) 902 427	<a href="mailto:alessandro.rizzo@cevalogistics.com">alessandro.rizzo@cevalogistics.com</a>
Italien ELC	Behältermanagement / container management	Hr. Claudio Sacchi	+39(0518) 902 427	<a href="mailto:claudio.sacchi@cevalogistics.com">claudio.sacchi@cevalogistics.com</a>
Krakau/ Niepolomice	Leergutversand / empties supply	Mr. Piotr Ryzner	+48 12 253 5269	<a href="mailto:piotr.ryzner@man.eu">piotr.ryzner@man.eu</a>
Krakau/ Niepolomice	Leergutversand / empties supply	Hr. Piotr Łokajczyk	+48(12)534487	<a href="mailto:piotr.lokajczyk@man.eu">piotr.lokajczyk@man.eu</a>

15:20  
9999  
5957  
ermann  
XXXX XXXX  
ermann@muster.com

- Contact persons of all MAN plants are stored in the sytem MN-CM.



# Overview of MN-CM Functions

## Written Guidelines & Account Statements

The screenshot shows the MN-CM (MAN Truck & Bus - Container Management) interface. On the left, the 'Booking for account "Dummy 1" - Orders' section has a 'New booking' tab selected. A red box highlights the 'Account documents' button, with a red arrow pointing to a pop-up window titled 'Document management - Geschäftlich - Microsoft Edge'. This window displays a table of account statements for 'Document management "Dummy 1"'. The table includes columns for Document name, Document type, Date / time, User, and Size. The list shows various account statements for September 2023, August 2023, and May 2023, including PDF and CSV files.

Document name	Document type	Date / time	User	Size
Account statement_September2023.vda	account statement	02.10.2023 01:10	inet-cron	0.01 MB
Account statement_September2023.pdf	account statement	02.10.2023 01:10	inet-cron	0.19 MB
Account statement_September2023.csv	account statement	02.10.2023 01:10	inet-cron	0.01 MB
Kontoauszug_August2023.vda	account statement	02.09.2023 01:05	inet-cron	0.01 MB
Kontoauszug_August2023.pdf	account statement	02.09.2023 01:05	inet-cron	0.2 MB
Kontoauszug_August2023.csv	account statement	02.09.2023 01:05	inet-cron	0.01 MB
Kontoauszug_25062023-31072023.vda	account statement	02.08.2023 00:41	inet-cron	0.01 MB
Kontoauszug_25062023-31072023.csv	account statement	02.08.2023 00:41	inet-cron	0.01 MB
Kontoauszug_25062023-31072023.pdf	account statement	02.08.2023 00:41	inet-cron	0.2 MB
Kontoauszug_01062023-24062023.vda	account statement	02.07.2023 00:57	inet-cron	0.01 MB
Kontoauszug_01062023-24062023.pdf	account statement	02.07.2023 00:57	inet-cron	0.2 MB
Kontoauszug_01062023-24062023.csv	account statement	02.07.2023 00:57	inet-cron	0.01 MB
Kontoauszug_Mai2023.vda	account statement	02.06.2023 01:07	inet-cron	0.01 MB
Kontoauszug_Mai2023.pdf	account statement	02.06.2023 01:07	inet-cron	0.2 MB
Kontoauszug_Mai2023.csv	account statement	02.06.2023 01:07	inet-cron	0.01 MB
Kontoauszug_April2023.vda	account statement	02.05.2023 00:56	inet-cron	0.01 MB
Kontoauszug_April2023.pdf	account statement	02.05.2023 00:56	inet-cron	0.2 MB
Kontoauszug_April2023.csv	account statement	02.05.2023 00:56	inet-cron	0.01 MB

- Click the button **Account documents** to view your:
  - Account statements of the last 12 months
  - Guidelines
  - Excel for Target stock calculation
  - Container Manual (Behälterhandbuch)



# Overview of MN-CM Functions

## New booking

**MN-CM**  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE → Lieferanten → Dummy 1

Logout ⓘ ⓘ ⓘ ⓘ

26.10.2023 07:11

**Bookings** Balance Movements Settings

Booking for account "Dummy 1" - Orders

**New booking** Preregistered booking

Booking type: Order (dropdown menu open)

- Order
- Exit/Entry
- Order
- Purchase
- Breakage
- Complaint inbox
- Complaint outbox
- Direct order
- Stocktaking statement
- NEF-Special stock
- Complaint NEF

Delivery date (please make note of regular holidays)

Main supplier

User: man

Contact person: Leergutplatz Werk München  
089/1580-2851, -5179, -1103  
leergutanforderung.muenchen@man.eu

- Select **Bookings** > **New booking** to enter **orders** and **complaints**.
- The booking type **Stocktaking statement** is only enabled during the stocktaking period at the end of the year. You will be informed about the stocktaking procedure in advance.



# Overview of MN-CM Functions

## Preregistered booking

**MN-CM**  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE Lieferanten Dummy 1 26.10.2023 07:24

Logout

**Bookings** Balance Movements Settings

Booking for account "Dummy 1" - Entered purchase orders

New booking **Preregistered booking**

Booking type: Entered purchase orders

Delivery date from/to: Entry

Order number (multiple values possible, separated by ","): Entered purchase orders

Order date from/to: Input complaint

Package ID: Output complaint

Status: Registered complaints

Preregistered NEF complaints

User: man-

- Select Bookings > Preregistered booking to view and/or edit your entered orders.

**MN-CM**  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE Lieferanten Dummy 1 26.10.2023 07:24

Logout

Bookings Balance Movements Settings

Booking for account "Dummy 1" - Entered purchase orders

New booking **Preregistered booking**

Booking type: Entered purchase orders

Delivery date from/to: Entry

Order number (multiple values possible, separated by ","): Entered purchase orders

Order date from/to: Input complaint

Package ID: Output complaint

Status: Registered complaints

Preregistered NEF complaints

User: man-

- You may also view and edit your registered complaints.



# Overview of MN-CM Functions

## Balance

MN-CM

MAN Truck & Bus – Container Management

MAN Truck and Bus SE

Lieferanten

Dummy 1

26.10.2023 07:24

Logout

Bookings

Balance

Movements

Settings

Account balance: Dummy 1

Maximum & PFS stock

Date: 26.10.2023

Inspection of stocks in the past possible

Package ID A	Pcs	Pcs	Target stock	Pcs	NEF-Stock	Pcs	NEW-Stock
			Value		Value		Value
MAN-09.84019-0002	0	-	0 EUR	0	0 EUR	0	0 EUR
MAN-09.84019-0003	41	-	0 EUR	0	0 EUR	41	x.xx EUR
MAN-09.84019-0005	378	-	0 EUR	450	x.xx EUR	0	0 EUR
MAN-09.84019-0010	-6	-	0 EUR	0	0 EUR	0	0 EUR
MAN-09.84019-0021	0	0	0 EUR	-	-	-	0 EUR
MAN-09.84019-0100	64	-	0 EUR	100	x.xx EUR	0	0 EUR
MAN-09.84019-0140	868	0	0 EUR	-	-	-	0 EUR
MAN-09.84019-0520	0	-	0 EUR	0	0 EUR	0	0 EUR
MAN-09.84019-0521	0	-	0 EUR	0	0 EUR	0	0 EUR
MAN-09.84019-0596	0	0	0 EUR	-	-	-	0 EUR
MAN-09.84019-0597	0	0	0 EUR	-	-	-	0 EUR
Total			0 EUR		x.xx EUR		x.xx EUR

Legend

NEF= free of charge

NEV= effective charge

Link to the graph development NEF stock

- **Container inventory:** the systemic **actual inventory** (incl. stocks in transit)
- **Target stock:** only visible when order quantity restriction is activated and for special load carriers
- **Royalty-free stock (NEF-Stock):** Your allowance for the respective day
  - **Note:** since the NEFB is calculated via goods receipts, it is always very low for the current day and changes over time.  
Only after Processing of the inventory complaints can be regarded as final
- **Royalty-effective stock (NEW-Stock):** A usage fee is charged for this portfolio (see on page 50 for more details)



# Overview of MN-CM Functions

## Settings

MN-CM

MAN Truck & Bus – Container Management

MAN Truck & Bus AG

Lieferanten

INAKTIV - Dummy 2

Logout

Bookings

Balance

Movements

Settings

Settings

Account coverage definition

Account settings

Loading Device - Documents

### Account coverage definition

Account number 8001010005957					
Account name INAKTIV - Dummy 2					
Plant	Lead Time Empties	Delivery Schedule Empties	Lead Time Partners	Lead Time Fulls	Delivery Schedule Fulls
Werk München	2	5	3	2	0
Werk Neoplan Plauen	2	5	3	2	0
Werk Salzgitter LKW	2	5	3	2	0
Parts Dachau/Neufahrn	2	5	3	2	0
PP Ankara	2	5	3	8	0
Zentrallager Salzgitter	2	5	3	2	0
Werk Nürnberg	2	5	3	2	0
Werk Steyr	2	5	3	2	0

- Select **Settings > Account coverage definition** to see your individual coverage to each MAN plant.
- It should be created a range for all MAN-plants and for all triangle trade (if accurate)
- For triangle trade is the lead time fulls = ,0‘, because the container inventory immediately occurs at delivery





# Overview of MN-CM Functions

## Settings

MN-CM

MAN Truck & Bus – Container Management

MAN Truck and Bus SE

Lieferanten

Dummy 1

26.10.2023 09:41

Logout

Bookings

Balance

Movements

Settings

Account settings: Dummy 1

Account nr.	8001010005956	Contact person	<input type="text" value="Dummy 1"/>
Company	Dummy 1	Email	<input type="text" value="noemail@man.eu"/>
Section		Phone	<input type="text" value="+49 000 XXXXXXXX"/>
Street	X	Fax	<input type="text" value="+49 000 XXXXXXXX"/>
Country/ZIP/City	DE/ 12345 / X		
Main supplier	0110 / Werk München		

- Select **Settings > Account** settings to view your account's general data settings.
- Please make sure to keep your **MN-CM contact data** up-to-date.
- If you have multiple email addresses, separate them with a **semicolon without spaces**

The e-mail address saved will receive the following information:

- Monthly account movements
- Stocktaking request
- Information about Order and claim



# Overview of MN-CM Functions

## Settings

MN-CM

MAN Truck & Bus – Container Management

MAN Truck and Bus SE

Lieferanten

Dummy 1

Logout

Bookings

Balance

Movements

ULD settings :

Supplier:	Loading equipment	Appearance
MAN	All	
	MAN-09.84019-0001	BEHAELTER GUSTAVSBURG 863X1063
	MAN-09.84019-0002	EUROGITTERBOX 1240X 835X 970
	MAN-09.84019-0003	GITTERBOX 1195X1025X 640
	MAN-09.84019-0004	GITTERBOX 1240X 835X 640
	MAN-09.84019-0005	GITTERBOX 1595X1025X1050
	MAN-09.84019-0006	GITTERBOX 2600X1200X1000
	MAN-09.84019-0007	GITTERBOX 2600X1200X1400
	MAN-09.84019-0008	GITTERBOX 2200X1200X1000

- In **Settings** > Loading Device - Documents you find a listing of MAN's container portfolio. To view all the details of a certain container, click the button Item documents.
- The pop-up window Document management opens. Click the link of the respective container data sheet xxxx.pdf. The data sheet contains further details in addition to a photo of the container being displayed

Universalladungsträger (ULT)

Universal containers

Type

Großladungsträger (GLT)

Typennummer

09.84019- 0004

Material

Stahl

Farbe

RAL 5005

Entwicklung

R+D

Muster

model

Serie

x

Anlagedatum

27.02.1987

Technische Daten

technical details

Maße	Länge	Breite	Höhe	Fläche/ Volumen	[m²/ m³]	Gewicht	[kg]
dimensions	length	width	height	area/ volume		weight	
	[mm]	[mm]	[mm]				
Aussen	1.240	835	640	Standfläche	1,04	Tara	64
outside				area of standing		tara weight	
Innen *	1.204	773	470	Außenvolumen	0,66	Max. Traglast	900
inside				volume (outside)		working load	
Klapphöhe				Innenvolumen	0,44	Max. Auflast	3.850
high (folded)				volume (inside)		bearing load	
				Stapelfaktor (statisch)			1+4
				stacking factor (static)			
				Bemerkung			
				comment			
				* engste Messpunkte			



# MAN

## Container processes

- 1 Load Carrier Cycle
- 2 Overview of MN-CM Functions
- 3** Ordering of Empties
- 4 Alternative Packaging
- 5 Account Movements
- 6 Container Compensation Fee
- 7 Complaints
- 8 Annual Stocktaking
- 9 Request for container/ packing lot changeover



# Ordering empties in MN-CM

## Place your Order

MN-CM

MAN Truck & Bus – Container Management

MAN Truck and Bus SE

Lieferanten

Dummy 1

26.10.2023 10:1

Logout

Bookings

Balance

Movements

Settings

Booking for account "Dummy 1" - Orders

New booking

Preregistered booking

Booking type

Order

Delivery date  
(please make note of regular holidays)

26.10.2023

Main supplier

Leergut Werk München

User

man-

Contact person

Leergutplatz Werk München

089/1580-2851, -5179, -1103

leergutanforderung.muenchen@man.eu

Contact details of  
pick-up partners

- You can generate orders via **Bookings** > New booking.
- Select the Booking type **Order** and choose the **Delivery date** or simply confirm the suggested delivery date. Please keep in mind that your plant has to be open in order to receive the MAN container delivery.
- To confirm the delivery date, click the **checkmark**.



# Ordering empties in MN-CM

## Place your Order - Order screen

MN-CM  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE

Lieferanten

Dummy 1

26.10.2023 10:1

Logout

Bookings

Balance

Movements

Settings

Booking for account "Dummy 1" - Orders

New booking

Preregistered booking

Booking type

Order

Delivery date  
(please make note of regular holidays)

26.10.2023

Main supplier

Leergut Werk München

Contact person

man-  
Leergutplatz Werk München  
089/1580-2851, -5179, -1103  
leergutanforderung.muenchen@man.eu

Delivery address if different

Save

Type	Package name	Info	Distributor	Order quantity	Maximum order quantity	Additional information	Forecasted stock	Forecasted coverage [d]	Current stock	Target stock	Stock preview
MAN-09.84019-0004	GITTERBOX 1240X 835X 640	€	Leergut Werk München		240		0	0.0	0	-	Forecast
MAN-09.84019-0005	GITTERBOX 1595X1025X1050	€	Leergut Werk München		336		0	0.0	0	-	Forecast
MAN-09.84019-0010	EUROFLACHPALETTE 1200X 800X 150	€	Leergut Werk München		0		0	0.0	0	-	Forecast
MAN-09.84019-0520	KLEINLADUNGSTRAEGER 4315		Leergut Werk München		9999		0	0.0	0	0	Forecast
MAN-09.84019-0723	TRANSPORTBEHAELTEREINSATZ ZSB BLENDE MI		Leergut Werk München		9999		0	0.0	0	0	Forecast

Save

- To avoid container compensation fee is recommended to order the empties (correct quantity) for each delivery of goods on time (correct date).





# Ordering empties in MN-CM

## Place your Order

If you click on **Type**, you will be redirected to the respective container's data sheet.

Type	Package name	Info	Distributor	Order quantity	Maximum order quantity	Additional information	Forecasted stock	Forecasted coverage [d]	Current stock	Target stock	Stock preview
<a href="#">MAN-09.84019-0002</a>	EUROGITTERBOX 1240X 835X 970	€	Leergut Werk Salzgitter LKW	<input type="text"/>	180	<input type="text"/>	19	24.0	24	-	<a href="#">Forecast</a>
<a href="#">MAN-09.84019-0004</a>	GITTERBOX 1240X 835X 640	€	Leergut Logistics Park Dachau	<input type="text"/>	240	<input type="text"/>	33	38.0	38	-	<a href="#">Forecast</a>
<a href="#">MAN-09.84019-0010</a>	EUROFLACHPALETTE 1200X 800X 150	€	Leergut Werk Nürnberg	<input type="text"/>	0	<input type="text"/>	8	0.0	8	-	<a href="#">Forecast</a>
<a href="#">MAN-09.84019-0100</a>	BEHAELTER 800X600 BLECH	€	Leergut Logistics Park Dachau	<input type="text"/>	480	<input type="text"/>	53	58.0	58	-	<a href="#">Forecast</a>
<a href="#">MAN-09.84019-0579</a>	EUROGITTERBOX KLAPPBAREUROFOLD 1240X 835X 970	€	Leergut Logistics Park Dachau	<input type="text"/>	480	<input type="text"/>	1200	36.6	1390	-	<a href="#">Forecast</a>
<a href="#">MAN-09.84019-4777</a>	Faltbarer GLT Kunststoff	€	Leergut Werk Nürnberg	<input type="text"/>	540	<input type="text"/>	35	40.0	40	-	<a href="#">Forecast</a>
<a href="#">MAN-09.84019-V0139</a>	TGT -0579 plus 50 Stk Auskleidung / Linings		Leergut Logistics Park Dachau	<input type="text"/>	10	<input type="text"/>	0	0.0	0	0	<a href="#">Forecast</a>
<a href="#">MAN-09.84019-V0142_2</a>	TGT -0579 plus 75 Stk Hohlkammerplatte / Twin-wall panels		Leergut Logistics Park Dachau	<input type="text"/>	10	<input type="text"/>	3	0.0	0	0	<a href="#">Forecast</a>
<a href="#">MAN-09.84019-V0143</a>	TGT -0579 plus 150 Stk Schräggitternetzmatte / Inclined mesh mats		Leergut Logistics Park Dachau	<input type="text"/>	10	<input type="text"/>	3	0.0	0	0	<a href="#">Forecast</a>

Save

- In order to be certain to chose the correct container type, you may inquire the data sheets as well as the information given in the column **Description**.
- After having checked your order details, press the button **Save** and your order will be transmitted to the respective MAN plant.



# Ordering Packaging Aids in Shipping Load Unit

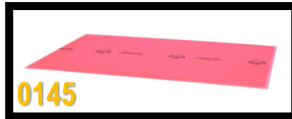
## Shipping load unit Packaging Aids

### Auskleidungen (Linings)



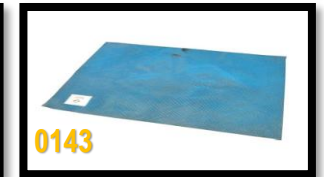
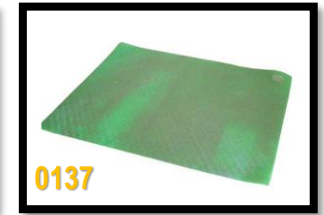
SNR	Für LT	St.	LT	
P0003	0003	30	0003	
P0005	0005	50	0005	
P0138	0100	25	0100	
P0139	0002, 4777 0579,	je 50	0579	0002 4777
P0140	0004	25	0004	
P0141	0039	35	0039	

### Hohlkammerplatten (Twin-wall pannels)



SNR	Für LT	St.	LT	
P0134	0100	45	0100	
P0142	0002, 0004, 0039, 4777 0579,	je 75	0579	0002 4777 45 0004 25 0039
P0145	0005	70	0005	

### Schräggittermatten (Inclined mesh mats)



SNR	Für LT	St.	LT	
P0136	0100	80	0100	
P0137	0003	80	0003	
P0143	0002, 0004, 0039, 4777, 0579,	je 150	0579	0002 4777 75 0004 40 0039
P0147	0005	100	0005	



# Ordering Packaging Aids in Shipping Load Unit

## Entering an order

						Bookings	Balance	Movements	Settings	
<a href="#">MAN-PHM-0004_0140</a>	TGT -0004 plus 25 Stk Auskleidung	Leergut Logistics Park Dachau	<input type="text" value="25"/>	100	<input type="text"/>	0	0.0	0	0	<a href="#">Prognose</a>
<a href="#">MAN-PHM-0004_0142</a>	TGT -0004 plus 45 Stk Hohlkammerplatte	Leergut Logistics Park Dachau	<input type="text"/>	135	<input type="text"/>	0	0.0	0	0	<a href="#">Prognose</a>
<a href="#">MAN-PHM-0005_0005</a>	TGT -0005 plus 50 Stk Innenverkleidung	Leergut Logistics Park Dachau	<input type="text"/>	150	<input type="text"/>	0	0.0	0	0	<a href="#">Prognose</a>
<a href="#">MAN-PHM-0005_0145</a>	TGT -0005 plus 70 Stk Hohlkammerplatte	Leergut Logistics Park Dachau	<input type="text"/>	210	<input type="text"/>	0	0.0	0	0	<a href="#">Prognose</a>

- The **packaging aids** were stored under a **shipping load unit**. You can see the **quantity of pieces** in the **Package name**
- Under **Order Quantity**, you can determine the number of **container logics**. The minimum order quantity must be ordered  
In this case 25 PHM TYPE 0140 with a 0004 container.

\*PHM = Packaging Aids



# Ordering Packaging Aids in Shipping Load Unit

## Entering an order

MAN-09.84019-V0142	TGT -0004 plus 45 Stk Hohlkammerplatte	Leergut Werk München	<input type="text" value="1"/>	10
MAN-09.84019-P0142	PHM 45 Stk Hohlkammerplatte			45
MAN-09.84019-0004	GITTERBOX 1240X 835X 640			1
MAN-09.84019-V0142_2	TGT -0579 plus 75 Stk Hohlkammerplatte	Leergut Werk München	<input type="text" value="2"/>	10
MAN-09.84019-P0142_2	PHM 75 Stk Hohlkammerplatte			150
MAN-09.84019-0579	EUROGITTERBOX KLAPPBAREUROFOLD 1240X 835X 970			2
MAN-09.84019-V0142_3	TGT -0002 plus 75 Stk Hohlkammerplatte	Leergut Werk München	<input type="text" value="1"/>	10
MAN-09.84019-P0142_2	PHM 75 Stk Hohlkammerplatte			75
MAN-09.84019-0002	EUROGITTERBOX 1240X 835X 970			1

- In the example, **three identical PHMs** are listed, each with a **different container** and in one case with a smaller number of pieces. Therefore, check which **variant** you need.



# Ordering Empties in MN-CM

## Entering Orders

MN-CM  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE → Lieferanten → Dummy 126.10.2023 10:1

Logout

BookingsBalanceMovementsSettings

Order 1096294 saved successfully!  
Order 1096296 saved successfully!

Booking for account "Dummy 1" - Orders

New bookingPreregistered booking

Booking typeOrder

Delivery date  
(please make note of regular holidays)05.11.2023

Userman

Main supplierLeergut Werk MünchenContact personLeergutplatz Werk München  
089/1580-2851, -5179, -1103  
leergutanforderung.muenchen@n

Delivery address if different

- Once your order is registered, the **confirmation message** *Order XXX saved successfully* is displayed in green, including one order number per ordered container type.
- By means of the order number, you can track your **order's progress**.





# Ordering Empties in MN-CM

## Order Quantity

Minimum Order Table:

Item number	Type	Minimum Order Quantity
09.84019-0010	EP	10 Pallet
09.84019-0520	R-KLT	64 Piece /1 Pallet
09.84019-0521	R-KLT	32 Piece /1 Pallet
09.84019-0522	R-KLT	16 Piece / 1 Pallet
09.84019-0523	ESD-KLT	16 Piece / 1 Pallet
09.84019-0524	ESD-KLT	32 Piece / 1 Pallet
09.84019-0527	R-KLT	128 Piece /1 Pallet
09.84019-0207	Cover	25 Piece / 1 Pallet





# Ordering empties in MN-CM

## View Recorded Orders

MAN Truck and Bus SE Lieferanten Dummy 1 27.10.2023 06:48

Logout ? [Icons]

Bookings Balance Movements Settings

Booking for account "Dummy 1" - Entered purchase orders

New booking Preregistered booking

Booking type Entered purchase orders

Delivery date from/to 01.05.2023 08.05.2023 ✓

Order number (multiple values possible, separated by ",")

Order date from/to

Package ID Package ID search...

Status AI

Order date	Delivery date	Account	Type	Package name	Order quantity	Delivery quantity	Open quantity	Order no.	Status	Process
24.04.2023	05.05.2023	8012000000002 Leergut Werk Salzgitler LKW	MAN-09.84019-0140	RUNGENPALETTE 1225X1025X 755	140	0	140	30167137	completed	

- You can view your already entered orders in the **Bookings tab** > **Preregistered booking** by selecting the **Entered purchase Orders**.
- You can view a specific order by entering the **order number**. Otherwise, you can search for orders using the **Delivery Date**, **Order Date**, or **Status** filter settings.



# Ordering empties in MN-CM

## View Recorded Orders

Here you can view the quantity of load carriers you have ordered (**order quantity**), the quantity that has already been delivered (**delivery quantity**) and the **quantity that is still open** (= order quantity – delivery quantity)

Order date	Delivery date	Account	Type	Package name	Order quantity	Delivery quantity	Open quantity	Order no.	Status	Process
24.04.2023	05.05.2023	8012000000002 Leergut Werk Salzburg LKW	MAN-09.84019-0140	RUNGENPALETTE 1225X1025X 755	140	0	140	<a href="#">30167137</a>	entered	

In the **Account** tab, you can see the MAN shipper Plan

By clicking on the **Edit** button, you can change entered orders if necessary.

- After you have created an order, its **status** is “**entered**”. Other possible statuses are
  - Work** = Order has been started
  - Delivery** = Order is being processed
  - completed** = the containers have been shipped.

# MAN

## Container processes

- 1 Load Carrier Cycle
- 2 Overview of MN-CM Functions
- 3 Ordering of Empties
- 4** Alternative Packaging
- 5 Account Movements
- 6 Container Compensation Fee
- 7 Complaints
- 8 Annual Stocktaking
- 9 Request for container/ packing lot changeover



# Application for alternative packaging

## Process

- If the **ordered load carrier is not available** or is **not provided** by MAN in time for the shipping date, the request for alternative packaging must be submitted before delivery.
- This is done via a web-based AVP tool:  
**<https://manpepprod.service-now.com/avp>**
- The access data must be requested at **avp@man.eu**
- If the applicant clicks on the “**Enter New AVP Request**” link, they will be taken to the change request form.

- All mandatory fields are marked with a red asterisk (\*). In addition, the mandatory fields that still need to be completed are shown in dark red boxes on the right under the “**Submit**” button.
- Grayed-out fields are filled in automatically and cannot be changed by the user.



# Application for alternative packaging

## Process

- In the lower section “Request for alternative packaging - AVP Details”, the details of the alternative packaging should be added by clicking on “**Add**”
- The following fields must be filled in for each entry:
  - the plant to be supplied
  - the affected part number
  - the target Container
  - the target Packing lot
  - the MNCM empties order number
  - the AVP load carrier
  - the AVP packing lot
  - the additional costs in € per container (if there are no additional costs, enter a “0”)
  - the shipping date of the AVP delivery
  - the total delivery quantity of the components in units
- The grayed-out fields are automatically filled in
- IMPORTANT: If the component is delivered to several MAN plants in alternative packaging, the details should be added separately for each MAN plant

Comment Supplier

Request for alternative packaging - AVP Details

Add Remove All

Actions	Plant	Part	Target Container	Target Packing lot	MNCM Order number	MNCM Order	AVP Container

Add Row

\*Plant

Part

Target Container

Target Packing lot

MNCM Order number

MNCM Order

AVP Container

AVP Packing lot

Additional cost (€)

Comment

Shipping date supplier

Number of load carriers

Total delivery quantity of material

Cost per delivery quantity

Cancel Add



# Application for alternative packaging

## Process

- If the request is successfully stored in the system, the applicant receives an e-mail that a change request has been created.
- If there are any further questions about the AVP request, the MAN coordinator can ask the supplier to add a comment and/or attachment via the application.
- The supplier can display the message by clicking on “**My Open AVP Requests**” and then selecting the AVP number in the user menu.

Sehr geehrte Damen und Herren,

Ticket AVP0001004 ( TEST ) wurde der Gruppe MAN AVP Coordinator zugewiesen.

Detaillierte Informationen finden Sie in [Meine Gruppenarbeit](#) unter Ticket AVP0001004

Ihre MAN

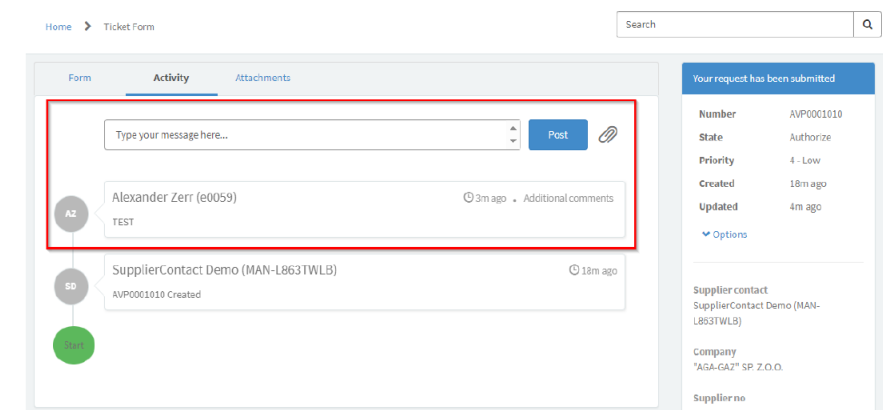
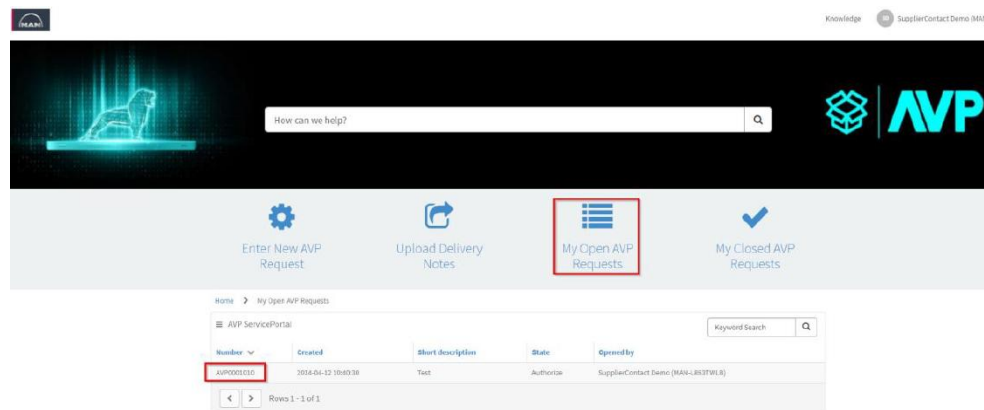
----- English version -----

Dear Sir or Madam,

Ticket AVP0001004 ( TEST ) has been assigned to MAN AVP Coordinator.

Detailed information can be found in [My Group Works](#) with ticket AVP0001004

Your MAN





# Application for alternative packaging

## Process

- If the application is approved, the supplier will receive a confirmation by e-mail
- By clicking on the link (AVP number) in the email, the supplier accesses the overview of the application. Under the “**Attachments**” button, a new window opens for the container labels and an overview as a PDF document.

Sehr geehrte Frau / sehr geehrter Herr Demo,

Ticket AVP0001007 ( TEST ) wurde geschlossen.

Das PDF-Dokument mit der Übersicht und die Behälteranhänger finden Sie unter [AVP0001007](#)

Ihre MAN

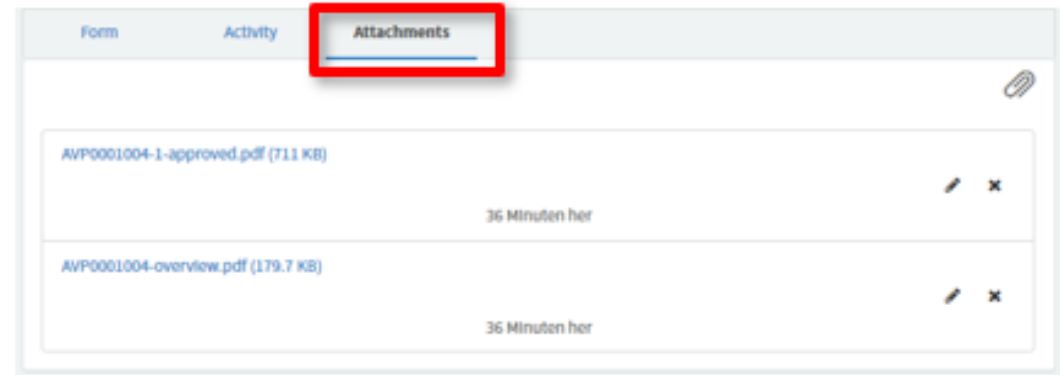
----- English version -----

Dear Ms / dear Mr Demo,

Ticket AVP0001007 ( TEST ) has been closed.

The PDF document containing the overview and the container tags you find here: [AVP0001007](#)

Your MAN







# Application for alternative packaging

## Process

- If the supplier would like to have his additional costs for the alternative packaging reimbursed, the corresponding delivery notes per AVP number are required as proof.
- The delivery bills can be attached to the desired AVP number by clicking on the “**Upload Delivery Notes**” link in the confirmation email or directly via the application in the “**Upload Delivery Notes**” menu and clicking on the “+” symbol.

Dear Ms / dear Mr Demo,

Ticket AVP0001004 ( TEST ) has been processed.

Please use [Upload Delivery Notes](#) to upload your **associated AVP** delivery notes **within the next 4 weeks**. **Only then your costs can be settled.**

The PDF document containing the overview and the container tags you find here:  
[AVP0001004](#)

Your MAN



Enter New AVP Request

Upload Delivery Notes

My Open AVP Requests

My Closed AVP Requests

Home > My Open AVP Delivery Notes

AVP ServicePortal

Keyword Search

All > Opened by is SupplierContact Demo (MAN-L863TWLB) .or. Parent AVP Supplier contact is SupplierContact Demo (MAN-L863TWLB) > State = Awaiting delivery note .or. State = Delivery note rejected

Number	Created	Short description	State	Opened by	Delivery note
AVP0001011-1	2024-04-12 12:11:52	AVP0001011-1: TEST	Awaiting delivery note	SupplierContact Demo (MAN-L863TWLB)	

<

>

Rows 1 - 1 of 1

AVP - Upload delivery note

Upload delivery note

Submit

Please upload the delivery note for this request line and submit this form.

☐ Show all details

AVP Request

AVP0001011-1

Plant

M-München

Part

06010133117-M

Approved Container

03.04019-0091

Approved Packing lot

200

Valid from

2024-04-12

Valid to

2024-04-26

Approval Comments

OK

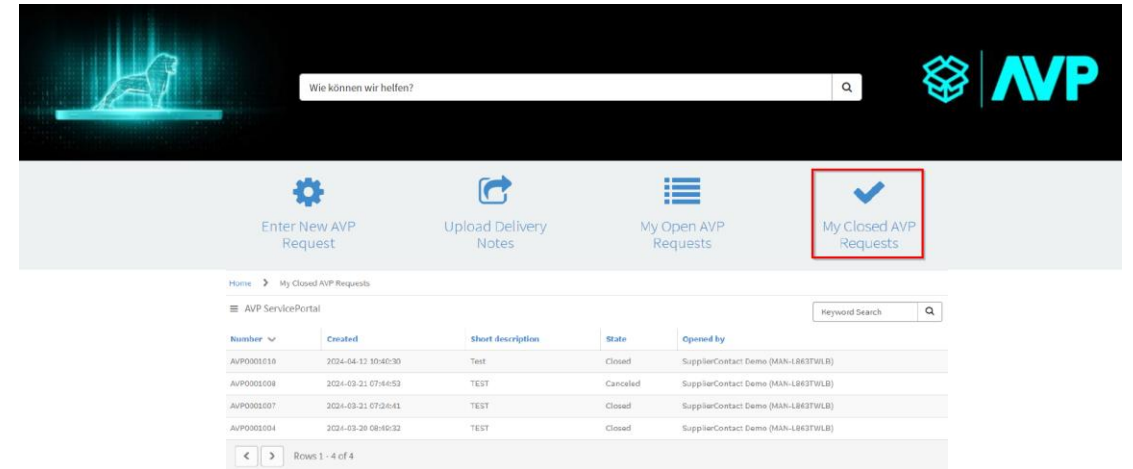
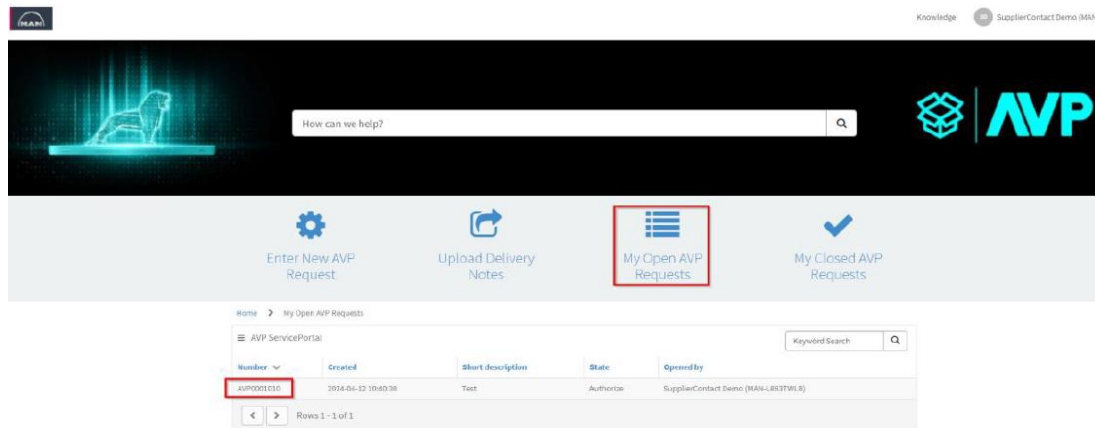
\* Add attachments



# Application for alternative packaging

## Process

- In the portal, you can see the status of your own open applications at any time, as well an overview of completed applications.



# MAN

## Container processes

- 1 Load Carrier Cycle
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- 5** Account Movements
- 6 Container Compensation Fee
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- 9 Request for container/ packing lot changeover



# Account Movements

## Filter options (container movements)

MAN Truck and Bus SE Lieferanten Dummy 1 27.10.2023 07:18

Logout ? ? ? ?

Bookings Balance Movements Settings

**Account-movements**

Booking nr.  Search

Date from / until 04.05.2023 09.05.2023 Issuing date

Contra-account

Type All

Bookinggroups (\*\*todo) Alle

Bookingtypes (Multiple choice possible with "Ctrl" or "Strg")

Exit/Entry preregistered  
Exit/Entry confirmed  
Booking canceled  
Purchases/Sales  
Breakage internal  
Stocktaking  
Stocktaking statement

Reference 2 <sup>1)</sup>

Direction All

<sup>1)</sup> Wildcard Search possible by using (\*)

Search

**NEF-Movements**

Valid from/to 22.10.2023 27.10.2023

Booking types (Multiple choice possible with "Ctrl" or "Strg")

Special stock  
Stock  
Over delivery  
Early delivery  
Complaint

Reference 1 <sup>1)</sup>

Reference 2 <sup>1)</sup>

<sup>1)</sup> Wildcard Search possible by using (\*)

Search

**Container movements:**  
Select the booking type **Exit/Entry confirmed** to only view your account's effective bookings.

**Free of Charge-Movements:**

- In the **Movements** tab, you can display all account movements for any period of time and search for specific movements using various filter functions.

## Filter options (container movements)

MAN Truck & Bus | 2024 | Guideline MAN-Container processes



# Account Movements

## Filter options (container movements)

MAN Truck and Bus SE Lieferanten Dummy 1 27.10.2023 07:38

Logout ? [Icons]

Bookings Balance Movements Settings

Account-movements

Booking nr. [Input] Search

Date from / until 04.05.2023 09.05.2023

Contra-account [Input] [Icon]

Type All

Bookinggroups [Input]

Bookingtypes (Multiple choice possible with "Ctrl" or "Strg")

- Exit/Entry preregistered
- Exit/Entry confirmed
- Booking canceled
- Purchases/Sales
- Breakage internal
- Stocktaking
- Stocktaking statement

Direction All

Issuing date Issuing date Date of booking

The date search can be based on the Issuing date or the date of booking. Use the drop-down menu to select.  
The **Issuing** date of a booking indicates that it is the date on which it became final.  
The **Date of booking** specifies the moment when the booking has been made.

1) Wildcard Search possible by using (\*)

Search

- Once you have made all the necessary filter settings, click on **Search** to see the corresponding bookings..



# Account Movements

## Data Display

MN-CM

MAN Truck & Bus – Container Management

MAN Truck & Bus SE

Lieferanten

Dummy 2

Logout

Bookings

Balance

Movements

Settings

Account-movements : "Dummy 2"

Time range : 8.9.2011-13.9.2011

Cancel

Items per page: 20

1 - 4 of 4

Issuing date / Date of booking	Source account	Type	Pcs	Contra-account	Reference 1	Reference 2	Booking type Booking nr.	User	Document nr.	Complaint
13.09.2011 / 13.09.2011 14:34	Leergut Werk München	MAN-09.84019-0520	+96	Dummy 2	350804	118793643	Exit/Entry confirmed <u>41321537-010</u>	man-userwptb	67556413	
13.09.2011 / 13.09.2011 14:34	Leergut Werk München	MAN-09.84019-0207	+20	Dummy 2	350804	118793642	Exit/Entry confirmed <u>41321536-010</u>	man-userwptb	67556411	
12.09.2011 / 13.09.2011 14:32	Dummy 2	MAN-09.84019-0520	-32	Vollgut Werk München	249886	118793521	Exit/Entry confirmed <u>41321535-010</u>	man-userwptb	67556409	
12.09.2011 / 13.09.2011 14:32	Dummy 2	MAN-09.84019-0010	-1	Vollgut Werk München	249886	118793520	Exit/Entry confirmed <u>41321534-010</u>	man-userwptb	67556408	
Balance		MAN-09.84019-0010 MAN-09.84019-0207 MAN-09.84019-0520	-1 +20 +64							

1 - 4 of 4

- The postings are displayed according to the direction of the **physical container flow**: on the left is the account from which containers were shipped (e.g. empties at the Munich plant), on the right is the recipient account (supplier dummy 2).



# Account Movements

## Display bookings

Account-movements : "Dummy 2"

Time range : 8.9.2011-13.9.2011

Items per page: 20 1 - 4 of 4

Issuing date ▾ / Date of booking	Source account	Type	Pcs	Contra-account	Reference 1	Reference 2	Booking type Booking nr.	User	Document nr.	Complaint
13.09.2011 / 13.09.2011 14:34	Leergut Werk München	MAN-09.84019-0520	+96	Dummy 2	350804	118793643	Exit/Entry confirmed <b>41321537-010</b>	man-userwptb	67556413	
13.09.2011 / 13.09.2011 14:34	Leergut Werk München	MAN-09.84019-0207	+20	Dummy 2	350804	118793642	Exit/Entry confirmed <b>41321536-010</b>	man-userwptb	67556411	
12.09.2011 / 13.09.2011 14:32	Dummy 2	MAN-09.84019-0520	-32	Vollgut Werk München	249886	118793521	Exit/Entry confirmed <b>41321535-010</b>			
12.09.2011 / 13.09.2011 14:32	Dummy 2	MAN-09.84019-0010	-1	Vollgut Werk München	249886	118793520	Exit/Entry confirmed <b>41321534-010</b>			
<b>Balance</b>		MAN-09.84019-0010 MAN-09.84019-0207 MAN-09.84019-0520	-1 +20 +64							

1 - 4 of 4

Download Cancel

You can print the displayed account movements by clicking on the symbol **page preview**.  
Use the button **Download** to download the data into an excel sheet

- The **plus** or **minus-sign** in front of the booked amount specifies the booking's effect on your account balance. **Positive amounts (+)** are **debits** that increase your balance. In contrast, **negativ figures (-)** indicate credits that decrease your balance.
- Below the booking details, the **Balance** sums up the debits and credits per container type.





# Account Movements

## NEF-Movements

### 4 different types:

- special stock (free set quantity)
- Stock bookings (due to goods receive)
- over deliveries
- early deliveries
- Complaint (NEF-Complaint)

### Search result for:

- All bookings that were valid at least one day of the search period

### Download:

- To simplify the evaluation of detailed representation
- New line for each day of the validity of a booking
- Ideal for pivot-tables in MS Excel

MAN Truck and Bus SE
Lieferanten
Dummy 1
27.10.2023 08:12

Logout
?

Bookings
Balance
Movements
Settings

#### Account-movements

Booking nr.
Search

Date from / until
22.10.2023
27.10.2023
Issuing date

Contra-account

Type
All

Bookinggroups
(\*\*todo) Alle

Bookingtypes  
(Multiple choice possible with "Ctrl" or "Strg")

Exit/Entry preregistered
Exit/Entry confirmed
Booking canceled
Purchases/Sales
Breakage internal
Stocktaking
Stocktaking statement

User

Reference 1 <sup>1)</sup>

Combined search
☐

Reference 2 <sup>1)</sup>

Direction
All

<sup>1)</sup> Wildcard Search possible by using (\*)
Search

Valid from/to
22.10.2023
27.10.2023

Booking types  
(Multiple choice possible with "Ctrl" or "Strg")

Special stock
Stock
Over delivery
Early delivery
Complaint

Package ID
All

User

Reference 1 <sup>1)</sup>

Reference 2 <sup>1)</sup>
<sup>1)</sup> Wildcard Search possible by using (\*)
Search



# NEF-Movements

## Compensation fee free Movements

MN-CM

MAN Truck & Bus – Container Management

MAN Truck and Bus SE

Lieferanten

Dummy 1

Logout

Bookings

Balance

Movements

Settings

Account-movements : "INAKTIV - Dummy 1"

Account-movement

Download

Cancel

Items per page: 20

1 - 20

21 - 21

of 21

Date of booking	Source account	Type	Pcs	!\$GueltigVon\$!	!\$GueltigBis\$!	Reference 1	Reference 2	Booking type/s <u>Booking nr.</u>	User
12.11.2014 12:54		MAN-09.84019-0147	29	10.10.2014	26.10.2014	270291		Stock 61211568-410 <u>61211567-010</u>	man-
12.11.2014 12:53		MAN-09.84019-0039	2	03.10.2014	19.10.2014	30112014		Stock 61211566-410 <u>61211565-010</u>	man-
12.11.2014 12:52		MAN-09.84019-0007	20	10.10.2014	24.10.2014	755231		Stock 61211564-410 <u>61211563-010</u>	man-
12.11.2014 12:51		MAN-09.84019-0004	6	16.10.2014	30.10.2014	2321345		Stock 61211561-410 <u>61211560-010</u>	man-
10.11.2014 16:25		MAN-09.84019-0147	5	20.11.2014	03.12.2014	407263	434667	Over delivery 61211528-410 <u>61211526-010</u>	man-
10.11.2014 16:25		MAN-09.84019-0147	30	10.11.2014	19.11.2014	407263	434667	Early delivery 61211527-410 <u>61211526-010</u>	man-
10.11.2014 16:22		MAN-09.84019-0007	15	10.11.2014	23.11.2014	407262	434666	Over delivery 61211525-410 <u>61211524-010</u>	man-
10.11.2014 16:17		MAN-09.84019-0004	40	10.11.2014	18.11.2014	407261	434665	Early delivery 61211523-410 <u>61211522-010</u>	man-



# NEF-Movements

## Download function

### > Selection search mask

25.09.2014

30.09.2014

type

MAN-09.84019-0520 - KLEINI ▾

Special stock

Stock

### > Display result in results mask

Items per page: 20		1 - 1 of 1							
Date of booking	Source account	Type	Pcs	!\$GueltigVon\$!	!\$GueltigBis\$!	Reference 1	Reference 2	Booking type/s Booking nr.	User
07.11.2014 10:57	INAKTIV - Dummy 2	MAN-09.84019-0520	325	25.09.2014	09.10.2014	985862		Stock 61211475-410 <u>61211474-010</u>	man-

### > Resultat as download (CSV file)

Leistungsdatum	Gültig von	Gültig bis	Firmenname	LM-Typ	Stück	Referenz	Referenz 2	Buchungsart	NEF-Buchungsnr.	Buchungsnr. Ein-/Ausgang
25.09.2014	15.09.2014	29.09.2014		MAN-09.84019-0579	100	Wareneingang		Stock	61210218-410	61210217
26.09.2014	15.09.2014	29.09.2014		MAN-09.84019-0579	100	Wareneingang		Stock	61210218-410	61210217
27.09.2014	15.09.2014	29.09.2014		MAN-09.84019-0579	100	Wareneingang		Stock	61210218-410	61210217
28.09.2014	15.09.2014	29.09.2014		MAN-09.84019-0579	100	Wareneingang		Stock	61210218-410	61210217
29.09.2014	15.09.2014	29.09.2014		MAN-09.84019-0579	100	Wareneingang		Stock	61210218-410	61210217

- Search period for **6 days** including **5 with validity**
- Therefore display of **5 lines** for the same booking, for **each day of the Validity** one
- Therefore **simplified evaluation** of the NEF-stocks for **a day** (filter option by issuing date)



# NEF-Movements

## Goods receive

- Display goods receive movement (standard-account movement)

Items per page: 20 1 - 3 of 3

Issuing date ▼ / Date of booking	Source account	Type	Pcs	Contra-account	Reference 1	Reference 2	Booking type/s Booking nr.	User	Document nr.	Complaint
30.10.2014 / 07.11.2014 10:41	INAKTIV - Dummy 1	MAN-09.84019-0039	-4	Vollgut Werk München	17891320		Exit/Entry confirmed <u>61211461-010</u>	man- 	<u>101414007</u>	

- Display goods receive movement as NEF-stock booking

Items per page: 20 1 - 1 of 1

Issuing date ▼ / Date of booking	Source account	Type	Pcs	Contra-account	Reference 1	Reference 2	Booking type/s Booking nr.
15.10.2014 / 07.11.2014 10:41	INAKTIV - Dummy 1	MAN-09.84019-0039	4	INAKTIV - Dummy 1	17891320		Stock <u>61211462-410</u>
Balance		MAN-09.84019-0039	0				

1 - 1 of 1

- For **each day of the range** the **entire amount** of the booked container is **credited as a compensation fee free stock**
  - **Valid until** the day before the **goods receipt** (inventory stock on the date goods receive reduced anyway)
  - **Weekends extend** the range
  - Range **depending** on the **receiving plant**



# NEF-Movements

## compensation fee free special stock

### ■ Booking special stock

Items per page: 20 1 - 3 of 3

Date of booking	Source account	Type	Pcs	!\$GueltigVon\$!	!\$GueltigBis\$!	Reference 1	Reference 2	Booking type/s <u>Booking nr.</u>
13.11.2014 14:20		MAN-09.84019-0001	12	12.11.2014	13.11.2014	12	12	Special stock 61211688-410

It is possible to request a special stock in the system for certain purposes

- Maintenance of MAN-tools
- Pack trials
- etc.

This possibility is also used to **perform billing adjustments**



# NEF-Movements

## Compensation fee free stock trough too early delivery

### Booking early delivery

Items per page: 20 1 - 6 of 6

Date of booking	Source account	Type	Pcs	!\$GueltiqVon\$! Shipping booking on 29/09//2014	!\$GueltigBis\$!	Reference 1	Reference 2	Booking type/s Booking nr.
15.10.2014 11:14	Dummy 1	MAN-09.84019-0002	-20	29.09.2014	02.10.2014	407172	434566	Early delivery 61210981-410 61210980-010

Corresponds entire delivery quantity

### Origin order

New booking

Preregistered booking

Booking type/s

Entered purchase order:

Date/Time

05.12.2014 15:12

Delivery date from/to

15.10.2014 23.10.2014

User

man-

Order number

Order date from/to

Status

All

Order date	Delivery date	Account	Type	Order quantity	Delivery quantity	Open quantity	Order number	Status
29.09.2014	06.10.2014	8016000000002 Leergut Werk Nürnberg	MAN-09.84019-0002	15	20	0	2648969	completed

- requested delivery date: 06/10/2014
  - Shipping date at MAN 29/09/2014 (Friday) // Saturday & Sunday no transport
  - charge supplier account on 29/09/2014
- Free amount for early delivery of actual shipping date till 02/10/2014 (4 days transit)





# NEF-Movements

## Compensation fee free stock trough Overdelivery

### ■ Overdelivery

Items per page: 20 1 - 4 of 4

Date of booking	Source account	Type	Pcs	!\$GueltigVon\$!	!\$GueltigBis\$!	Reference 1	Reference 2	Booking type/s Booking nr.
31.10.2014 11:13		MAN-09.84019-0004	20	04.11.2014	17.11.2014	407243	434647	Over delivery 61211280-410 <u>61211278-010</u>

- Overdelivery is free of charge until the next delivery of containers (max. 14 days)
- You will receive an **email** informing you that your **order will be overdelivered**

### ■ Cut off overdelivery

Items per page: 20 1 - 4 of 4

Date of booking	Source account	Type	Pcs	!\$GueltigVon\$!	!\$GueltigBis\$!	Reference 1	Reference 2	Booking type/s Booking nr.
31.10.2014 11:15		MAN-09.84019-0004	-20	04.11.2014	17.11.2014	407243	434647	Over delivery 61211287-410 <u>61211288-010</u>
31.10.2014 11:15		MAN-09.84019-0004	30	04.11.2014	17.11.2014	407243	434647	Over delivery 61211289-410 <u>61211284-010</u>
31.10.2014 11:13		MAN-09.84019-0005	20	04.11.2014	17.11.2014	407243	434647	Over delivery 61211283-410 <u>61211281-010</u>

- The **overdelivery** amount have to be considered **necessarily in your next order**, this should therefore be **reduced** accordingly
- When **shipping the subsequent order** before the expiration of the 14 days, overdelivery booking will be "cut off"
  - Booking is **fully booked** against
  - **New booking** with updated **validity is set** (the day before the date of shipment of subsequent order)



# NEF-Movements

## Triangular trade

- All **triangular trade bookings** are to be book **promptly**
- The **issuing date** of the booking to another supplier must always be the **date of shipment**
  - The range of the triangular trade does **not contain 'transport duration parts'** because the discharge of the first suppliers of the account is with the goods issue.
  - The **'transport duration empties'** of the second supplier is the **transport of supplier 1 to supplier 2**
- **Rear bookings** are allowed only for the **current month, complaints** only for the previous month
- There are **no orders** in triangular traffic, so there are **no free stocks for "overdelivery" and "early delivery"**

Zeilen pro Seite: 20 1 - 1 von 1

Buchungsdatum	Konto	Behältertyp	Stk.	Gültig Von	Gültig Bis	Referenz 1	Referenz 2	Buchungsart Buchungsnummer	Benutzer
27.10.2014 12:56		MAN-09.84019-0002	10	03.10.2014	16.10.2014	Test 1		Bestand 61211058-410 61211057-010	

1 - 1 von 1



# MAN

## Container processes

- 1 Load Carrier Cycle
- 2 Overview of MN-CM Functions
- 3 Ordering of Empties
- 4 Alternative Packaging
- 5 Account Movements
- 6** Container Compensation Fee
- 7 Complaints
- 8 Annual Stocktaking
- 9 Request for container/ packing lot changeover



# Container Compensation Fee

## General Information

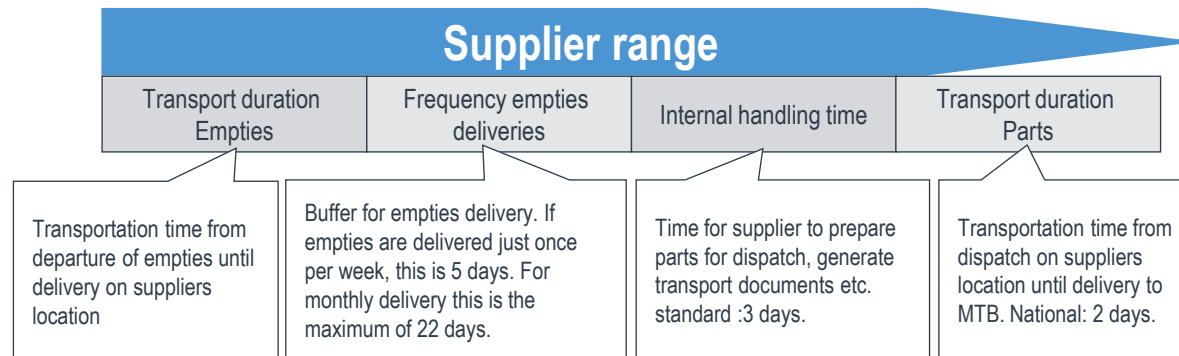
- **Basic supply:** Deliveries to MAN "from the last loading sill" **remain free of charge**
- **Storage, batch size production & delivery** possible against payment of a usage fee (after a request by Behaelternutzungsentgelt@man.eu)
- Previous order quantity restriction **has been lifted in principle** – exception: **bottleneck containers**
- Only **universal load containers** are affected
- **Definition of processes using MAN Truck & Bus SE M3399 logistics standard** (valid since the beginning of 2015)



# Container Compensation Fee

## Definitions

Item	Explanation
Compensation Fee	The suppliers pay a compensation fee for containers which are not covered by the basic supply
Actual stock	MN-CM account balance on the respective date
NEFB	Compensation fee free stock: „How many containers can I have on this date, for which I do not need to pay a compensation fee? “
NEWB	Compensation fee relevant stock („Nutzungsentgeltwirksamer Bestand“): „By how many containers have I exceeded by basic supply?“ or „How many container do I need to pay on this day? “
Range	Time period, that containers may be bound by suppliers free of charge  For details see picture below.





# Container Compensation Fee

## Calculation rules

### 1. Actual stock only changes in following events:

- Empties dispatch by MAN
- Deliveries to MAN
- Container booking in triangular flows (to be booked immediately when send)
- Claims (backwards)
- Special case: Booking of stock taking results

### 2. Basic supply is free of charge!

- **Every delivery** of parts (and containers) will **increase the quantity compensation fee free containers**. The amount of containers **received will be added** to the **free amount** for every single day of **the range** (plus weekends). The last day is the day before the receiving date.
- The range is specified in the logistics standard and will be visible inside **MN-CM**

### 3. Overdelivery is free of charge until the next delivery of containers (max. 14 days)

- If MAN **delivers more containers** than ordered, the additional containers are **free of charge** until you receive a new delivery of this type of containers

### 4. Early deliveries remain free of charge until the requested delivery date!

- In case an order is **send too early** by MAN, the total **quantity of containers** remains **free of charge** until the delivery date that you specified in the ordering tool

### 5. You will be able to input 2 kinds of claims!

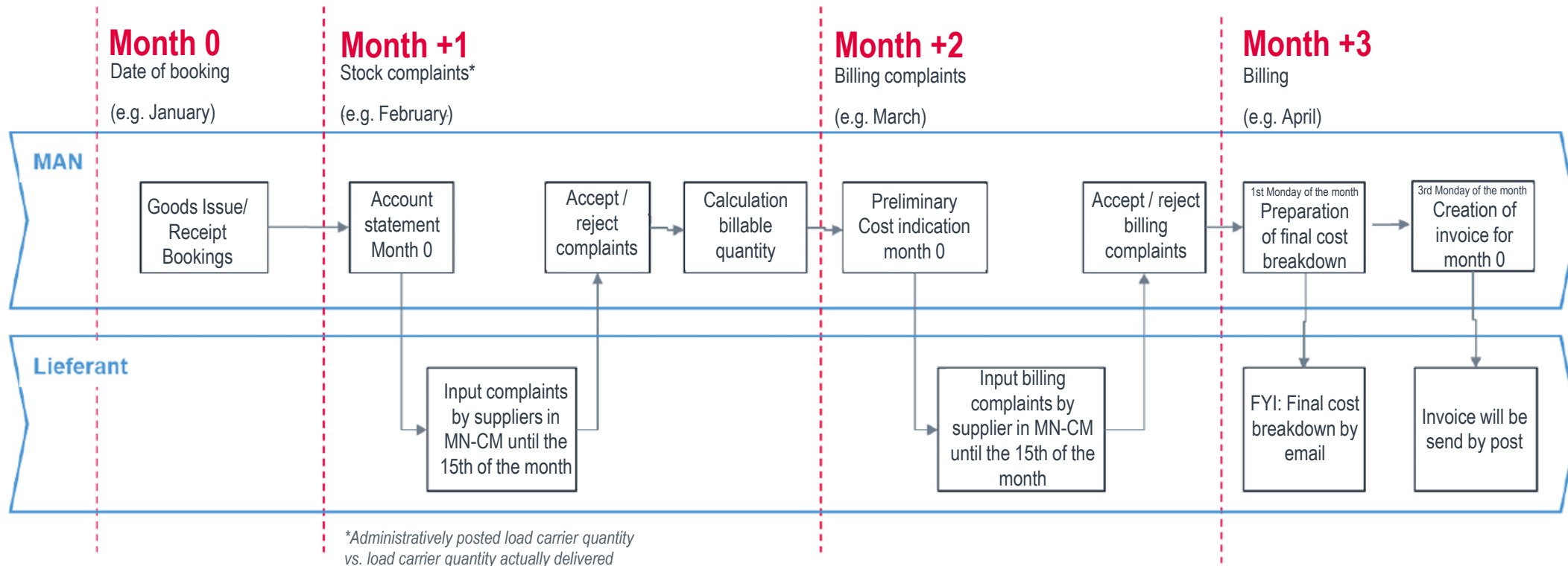
- Inventory claims of movements, dates & quantities
- Additionally you will be able to enter **cost claims**. e.g. of there is a MTB mandated special quantity requirement, the delay of a delivery schedule etc.  
An additional **claim of movement will not be possible!**



# Container Compensation Fee

## Timetable calculation and charging

- Existing inventory management and claim processes are the basis for calculation of compensation fee
- Compensation fee will be charged on a monthly basis



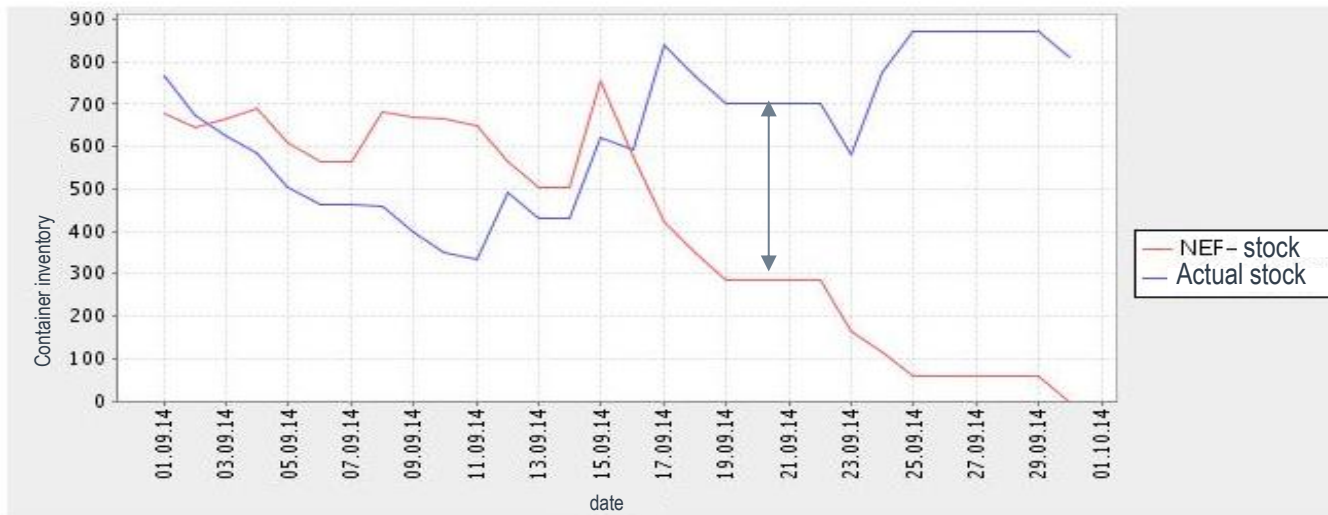


# Basics and structure of the MN-CM

## Viewing royalty-free holdings

- By clicking on the **stock figures** in the account balance screen, the **history graph** for the **corresponding container** opens. The whole month of the account balance date is always displayed (e.g. You can view a balance in September in November, then the whole of September will be displayed in the history)

NEF- stock	NEW- stock
Stk.	Stk.
18	0



If the blue line is above the red line, the diff. usage fee is charged



# Container Compensation Fee

## FAQ 1/2

### ➤ Do I have to pay a compensation fee in any case?

In the medium term, the **container usage fee** is activated for all suppliers. Whether **ESD is actually** produced depends on your **ordering behavior**. The basic service is free of charge. This means that if you **order on time and comply** with the MTB processes, **there is no user fee!**

### ➤ Are all containers concerned ?

**No.** Container compensation fee currently only applies for **Universal containers** (including small boxes and pallets). **Special containers and other packaging materials are not** impacted.

### ➤ Are we allowed to make a claim for the price of parts due to increased container costs?

**No.** The basic service according to MTB logistics standards is **still free** of charge. Any exceedance is due to your **internal processes**.

### ➤ How does MAN deal with special requirements (e.g. packing tests or tool maintenance)?

For **special processes** that are explicitly requested by MTB, a temporary special stock can be set up for you. This is then **free of charge for the release period**. There are many reasons for such a temporary special stock, but can be, for example, **packing tests** or intermediate buffering for train maintenance.

### ➤ Does the free basic service correspond exactly to the target stock?

No, the target stock is calculated from average, historical goods receipt data.

The free-of-charge quantity of containers is not calculated based on the target stock but **based on days**. The target stock covers the quantity you need to maintain your deliveries and cover the delivery call-offs.



# Container Compensation Fee

## FAQ 2/2

### ➤ For how many days are the containers free without incurring the usage fee?

The basis for both is the "**container range**" to the respective plant that is supplied. The **container reach** is the **length of time** you need containers in accordance with the **logistics standard** and **includes** the **transport time** (full and empty containers), an internal **throughput time** for the supplier (default: 3 days) as well as an adjustment for the frequency of empties deliveries (default: 5 days). This can be **found under Settings> Account Reach Definition**.

The **free basic supply** is calculated from **actual, day-to-day goods receipts** and is **flexibly** tailored to your needs.

### ➤ Who should I contact in case of empties delivery problems?

The responsible **container supply plant** will continue to be responsible for operational issues. A complete **list of contact persons** is available in the web-based **MN-CM** container management system available.

### ➤ How are the quantities on the invoice calculated?

Is a **cumulative quantity** of the entire month that is **listed in the cost display**. The **calculation of the container** is as follows: In **30 days it was 1 container Overstock** ->  $30 \times 1 = 30$ . Thus, **the invoice for quantity reads: 30**. (corresponds to **number of days\* Number of pieces of excess stock**)

### ➤ How do I get the detailed cost report?

the **cost notification** will **be sent monthly by e-mail**. (if you change your contact details, please send an email to [behaelternutzungsentgelt@man.eu](mailto:behaelternutzungsentgelt@man.eu))





# Container Compensation Fee

## Calculation logic: How is the invoice total calculated?

### Scenario 1: „Correct ordering & delivery“:

- On the 11th day, company X has to buy 10 pieces. Deliver container 0002 with goods
- The range is 7 days (Transportation 2 each, internal handling 3 days)
- Company X orders 10pc. 0002 on day 1 for day 6
- Company X does not need to pay a compensation fee!

Day	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Actual stock	0	0	0	0	10	10	10	10	10	10	10	0	0	0	0
Free Stock					10	10	10	10	10	10	10				
Charged Stock					0	0	0	0	0	0	0				
Order	10	0	0	0	0	0	0	0	0	0					
Empties delivery	0	0	0	0	10	0	0	0	0	0					
Parts delivery	0	0	0	0						0	0	10	0	0	0

**1. Order**  
(min. 5 days in advance)

**2. Empties delivery**  
(1 day before requested delivery date, increases stock)

**3. Parts delivery**  
Receiving, reduces actual stock and increases free stock for the range

**4. No compensation fee charged**



# Container Compensation Fee

## Calculation logic: How is the invoice total calculated?

### Scenario 5: „Overdelivery“:

- On the 11th day, company X has to buy 10 pieces. Deliver container 0002 with goods
- The range is 7 days (Transportation 2 each, internal handling 3 days)
- Company X orders 10pc. 0002 on day 1 for day 6, **but receives 15 pc.**
- **Company X does not need to pay a compensation fee!**

Day	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Actual stock	0	0	0	0	15	15	15	15	15	15	15	5	5	5	5
Free Stock	0	0	0	0	10	10	10	10	10	10	10	5	5	5	5
Charged Stock						0	0	0	0	0	0	0	0	0	0
Order	10	0	0	0	0										
Empties delivery	0	0	0	0	15										
Parts delivery	0	0	0								0	10	0	0	0

**1. Order**  
(min. 5 days in advance)

**4. No compensation fee charged**

**3. Parts delivery**  
Receiving, reduces actual stock and increases free stock for the range

**2. Empties delivery**  
Overdelivery, increase free stock until next order of containers shipped



# Container Compensation Fee

## Prices Universal Containers

### Prices container compensation fee MAN Truck & Bus SE

- The prices are daily rates per piece
- Calculation will be done per calendar day
- Tax is not included

Container number	Typ	Daily rate	Container number	Typ	Daily rate
09.84019-0002	GLT	0,26 €	09.84019-0579	GLT	0,24 €
09.84019-0003	GLT	0,28 €	09.84019-0956	GLT	0,10 €
09.84019-0004	GLT	0,16 €	09.84019-0957	GLT	0,10 €
09.84019-0005	GLT	0,38 €	09.84019-4777	GLT	0,11 €
09.84019-0006	GLT	0,50 €	09.84019-4999	GLT	0,23 €
09.84019-0007	GLT	0,64 €	09.84019-0520	KLT	0,02 €
09.84019-0008	GLT	0,46 €	09.84019-0521	KLT	0,02 €
09.84019-0010	EP	0,05 €	09.84019-0522	KLT	0,03 €
09.84019-0036	GLT	0,22 €	09.84019-0523	KLT ESD	0,03 €
09.84019-0039	GLT	0,14 €	09.84019-0524	KLT ESD	0,03 €
09.84019-0040	GLT	0,45 €	09.84019-0527	KLT	0,02 €
09.84019-0100	GLT	0,13 €	09.84019-0207	Deckel	0,03 €
09.84019-0146	GLT	0,52 €	09.84019-0878	GLT	0,28 €
09.84019-0147	GLT	0,52 €			



# Container Compensation Fee

## Allowance Container Compensation Fee

### Container Compensation Fee permanently free quantity

- As long as the free quantity is not exceeded, no user fee will be charged
- If the stock exceeds the free quantity, a usage fee is charged for the whole stock

Container number	Typ	Container Compensation Fee permanently free quantity
09.84019-0010	EP	10 palettes
09.84019-0520	R-KLT	64 Piece /1 pallet
09.84019-0521	R-KLT	32 Piece /1pallet
09.84019-0522	R-KLT	16 Piece / 1 pallet
09.84019-0523	ESD-KLT	16 Piece / 1 pallet
09.84019-0524	ESD-KLT	32 Piece / 1 pallet
09.84019-0527	R-KLT	128 Piece /1 pallet
09.84019-0207	Cover	25 Piece/ 1 pallet

# MAN

## Container processes

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# Complaints

## Important Notes

As a supplier of MAN using MAN containers, it is **your responsibility to verify the bookings on your container account** and place complaints if necessary. Otherwise, all bookings are considered as accepted from your side.

### Movement complaints

- In the first month following the observation month, it is possible to enter **movement complaints**. This includes checking **physical stock** as well as all registered container movements and enter complaints in case of missing or faulty bookings.
- Basis for this is the account statement, which is generated in MN-CM and send via Email.
- The time range for inputting movement complaints is **from 2nd until 15th day of the first month following**. Bookings that have been registered in MN-CM can be **claimed immediately**, with the last possible day also being the 15. day of the following month.
- In case a movement complaint is not processed within the month, it will **automatically** be accepted as entered by the system.
- You will be notified by email if a movement-complaint has been accepted/declined/changed.

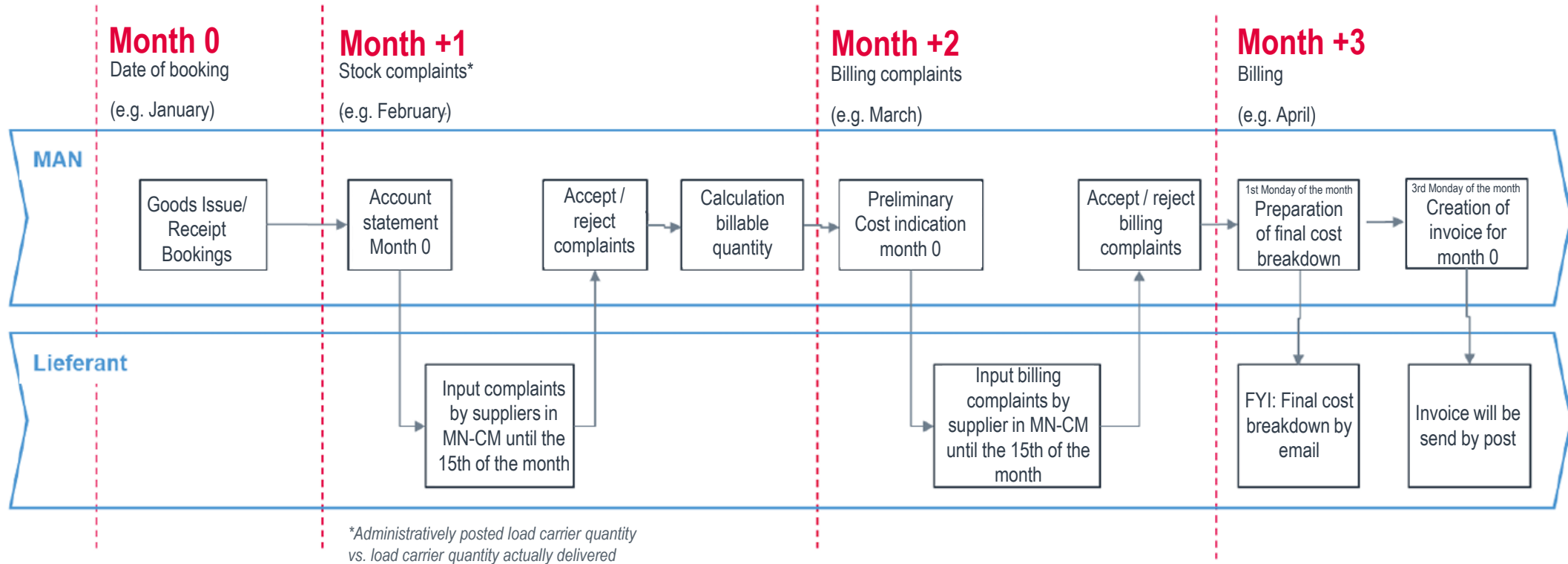
### NEF-Complaints

- In the **second month following** the observation month it is possible to check the cost-free stock and make complaints if needed.
- Basis for these complaints is the preliminary cost indication, which is send by email from MN-CM
- The time range for inputting NEF-complaints is from **2nd till 15th day of the second month following** the observation month.
- In case a NEF-complaint is not processed within the month, it will **automatically** be accepted as entered by the system.
- You will be informed by email if a NEF-complaint has been accepted/declined/changed



# Complaints

## Timetable



- A possible billing of container compensation fee will only be handled after completion of both complaint periods
- A detailed final cost indication will be sent by email. An invoice will be sent by post.



# Movement Complaints

## Place Complaints for existing Bookings

MAN Truck & Bus SE

Lieferanten

Dummy 1

Logout

Bookings

Balance

Movements

Settings

Account-movements : "Dummy 1" Time range : 11.9.2011-16.9.2011

Cancel

Items per page: 20 1 - 4 of 4

Issuing date Date of booking	Source account	Type	Pcs	Contra-account	Reference 1	Reference 2	Booking type Booking nr.	User	Document nr.	Complaint
16.09.2011 / 16.09.2011 14:02	Leergut Werk München	MAN-09.84019-0520	+96	Dummy 1	350804	118793643	Exit/Entry confirmed <u>42419302-010</u>	man-	69446754	
16.09.2011 / 16.09.2011 14:01	Leergut Werk München	MAN-09.84019-0207	+10	Dummy 1	350804	118793642	Exit/Entry confirmed <u>42419301-010</u>	man-	69446752	
15.09.2011 / 16.09.2011 13:59	Dummy 1	MAN-09.84019-0520	-32	Vollgut Werk München	249886	118793521	Exit/Entry confirmed <u>42419300-010</u>	man-	69446750	
15.09.2011 / 16.09.2011 13:59	Dummy 1	MAN-09.84019-0010	-1	Vollgut Werk München	249886	118793520	Exit/Entry confirmed <u>42419299-010</u>	man-	69446749	
<b>Balance</b>		MAN-09.84019-0010 MAN-09.84019-0207 MAN-09.84019-0520	-1 +10 +64							

- In order to place a **complaint for an existing booking**, use the tab **Movements** and filter the respective bookings (See from Page 37 ).
- In the movements display, click the button **Complaint** on the right.





# Movement Complaints

## Place Complaints for existing Bookings

Booking for account "Dummy 1"

New booking		Preregistered booking	
Booking type	Complaint Inbox	Date/Time	16.09.2011 14:20
Posting number	42419302	User	man-
Contra-account			
Company	Reklamation Werk München	Contra-account	8011000000003
Street	Dachauer Strasse 667	Account active	yes
Country/ZIP/Place	DE / 80995 / München	Contact person	Fr. Grohmann

Type	Pcs total received	Reference 1	Reason
MAN-09.84019-0002 0	0		
MAN-09.84019-0010 0	0		
MAN-09.84019-0207 0	0		
MAN-09.84019-0520 96	0	350804	
MAN-09.84019-0522 0	96	350804	Wrong container

Issuing date: 16.09.2011

NOTE: Reference1: Order number

After rechecking your complaint's details, click on **Book**.

A pop-up window will then open in which you will be required to upload evidence (see from Page 73).

In the example, the initial booking states the container type 0520, whereas MAN actually delivered containers type 0522. In the column **total received**, insert the actual amount of containers and select the reason **wrong container**.



# Movement Complaints

## Place Complaints unbooked Bookings

**MN-CM**  
MAN Truck & Bus – Container Management

MAN Truck & Bus SE → Lieferanten → Dummy 1

Logout ⓘ ⓘ ⓘ

**Bookings** | Balance | Movements | Settings

Booking for account "Dummy 1"

New booking | Preregistered booking

Booking type	ExitEntry	→	Date/Time	20.09.2011 15:00
Contra-account	Order	⊞	User	man

ExitEntry  
ExitEntry  
Order  
Complaint Inbox  
Complaint Outbox

- Via the tab **Bookings > New booking**, you can place complaints for physical container movements that have not been booked in MN-CM. Therefore, select the Booking type **Complaint Outbox** and **Complaint Inbox** respectively.
- Use the booking type **Complaint Outbox** for complaints regarding **deliveries to MAN** (typically packed goods) that have not been booked.
- Use the booking type **Complaint Inbox** for complaints regarding **received container deliveries from MAN** (typically empties) that have not been booked.



# Movement Complaints

## Place Complaints unbooked Bookings

MN-CM

MAN Truck & Bus – Container Management

MAN Truck and Bus SE

Lieferanten

Dummy 1

Logout

Booking for account "Dummy 1"

New booking

Preregistered booking

Booking type

Complaint Outbox

Date/Time

20.09.201

Posting number

User

man-999

Contra-account

Account nr.

Company

Country

ZIP code

Place

Street

Active

Reklamation

All

Items per page: 12

1 - 12

13 - 24 of 26

	Account nr.	Company	Country code	ZIP	Place	Street	Active
1	8006000000001	Reklamation Disabled	-	-	-	-	<input checked="" type="checkbox"/>
2	8011000000003	Reklamation Werk München	DE	80995	München	Dachauer Strasse 667	<input checked="" type="checkbox"/>
3	8011600000003	Reklamation Werk Neoplan Pilsting	DE	94431	Pilsting	Gottlob-Auwärter-Strasse 1	<input checked="" type="checkbox"/>
4	8011700000003	Reklamation Werk Neoplan Plauen	DE	08523	Plauen	Leuchtmühlenweg 12	<input checked="" type="checkbox"/>
5	8012000000003	Reklamation Werk Salzgitter LKW	DE	38239	Salzgitter	Heinrich-Büssing-Strasse 1	<input checked="" type="checkbox"/>
6	8012100000003	Reklamation Werk Salzgitter Chassis	DE	38239	Salzgitter	Heinrich-Büssing-Strasse 1	<input checked="" type="checkbox"/>
7	8015000000003	Reklamation VAE Dachau	DE	85221	Dachau	Max-Planck-Straße 1	<input checked="" type="checkbox"/>
8	8015600000003	Reklamation Zentrallager Salzgitter	DE	38239	Salzgitter	Industriestr. 2 Mitte	<input checked="" type="checkbox"/>
9	8015700000003	Reklamation Retourenwerk Salzgitter	DE	38239	Salzgitter	Heinrich-Büssing-Strasse 1	<input checked="" type="checkbox"/>
10	8016000000003	Reklamation Werk Nürnberg	DE	90441	Nürnberg	Vogelweiherstrasse 33	<input checked="" type="checkbox"/>
11	8017000000003	Reklamation Werk Gustavsburg	DE	65462	Ginsheim-Gustavsburg	Ginsheimer Str. 2	<input checked="" type="checkbox"/>
12	8020000000003	Reklamation Werk Steyr	AT	4400	Steyr	Schönauerstraße 5	<input checked="" type="checkbox"/>

1 - 12

13 - 24 of 26

- In the example above, a delivery has been sent to MAN. Therefore, the booking type complaint outbox is selected.
- In the array **Contra-account**, specify the MAN plant that the delivery has been sent to. You may use the search symbol (spyglass): Type "Reklamation" (German equivalent for "complaint"). Then, select the respective account, e.g. *Reklamation Werk München*, by clicking on the account number on the left.



# Movement Complaints

## Place Complaints unbooked Bookings

- Complaint for unbooked delivery to MAN

**MN-CM**  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE → Lieferanten → Dummy 1

Logout [User Icon] [Printer Icon]

**Bookings** | Balance | Movements | Settings

**Booking for account "Dummy 1"**

**New booking** | Preregistered booking

Booking type: Complaint Outbox → Date/Time: 20.09.2011 15:00  
 Posting number: [ ] ✓ User: man-99999998  
 Contra-account: [ ] [Truck Icon]

Company: Reklamation Werk München  
 Street: Dachauer Strasse 667  
 Country/ZIP/Place: DE / 80995 / München

Contra-account  
 Account active  
 Contact person

**Exit**

Type	Pcs total delivered	Reference 1	Reason
MAN-09.84019-0522 0	[0]	[ ]	[ ]
MAN-09.84019-0520 0	26	188927	Delivery note not posted
MAN-09.84019-0010 0	1	188927	[ ]
MAN-09.84019-0002 0	0	[ ]	Wrong quantity Wrong container Wrong date Document
MAN-09.84019-0207 0	0	[ ]	Delivery note not posted Other

Issuing date: 10.09.2011

**NOTE:** Reference1: Order number

Cancel | **Book**

Fill in the  
amount of containers delivered (total delivered)  
as well as the delivery note number (Reference  
1) and the shipping date (Issuing date).  
In the drop-down menu Reason, select  
**Delivery note not posted.**

To send your complaint,  
click **Book**.



# Movement Complaints

## Place Complaints

- A confirmation message **in green** is displayed.
- Furthermore, you now have the possibility to attach documents to your complaint, e.g. a delivery note. Therefore, click **OK**.
- If you do not want to attach any documents, click **Cancel (Abbrechen)**. Your complaint is going to be processed nevertheless.



# Movement Complaints

## Place Complaints as new Bookings

Document management "

Document name	Document type	Date Time(from/to)	User
<input type="text"/>	<input type="text" value="v"/>	<input type="text"/> / <input type="text"/>	<input type="text"/>
			<input type="button" value="Search"/>

No document available

<input type="text" value="v"/>	Filename & path	<input type="text"/>	<input type="button" value="Durchsuchen..."/>	<input type="button" value="Add"/>
--------------------------------	-----------------	----------------------	---	------------------------------------

picture

delivery note

request for inventory

transport order

account statement

cover letter

- In the pop-up window that opens, select the **document type** you want to attach, e.g. delivery note.
- Then, click on **Browse...** in order to select the respective file. Finally, click on **Add**.



# Movement Complaints

## Track your Complaints

MN-CM  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE → Lieferanten → Dummy 1

Logout ⓘ ⓘ ⓘ

Bookings Balance Movements Settings

Booking for account "Dummy 1" - Preregistered exit bookings

New booking	Preregistered booking
Booking type	Exit ▼ →
Contra-account	
	Date / Time 26.09.2011 08:53
	User man-

- Exit
- Entry
- Exit
- Entered purchase orders
- Input complaint
- Output complaint
- Registered complaints

- In order to track your registered complaints, navigate to the tab **Bookings > Preregistered booking**.
- Select the booking type **Registered complaints**.





# Movement Complaints

## Track your Complaints

Booking for account " " - Parked complaints

New booking

Preregistered booking

Booking type

Registered complaint

→

Contra-account (Vendor/Customer)

Date type

Booking Date

▼

Date from / until

27.08.2011

26.09.2011

Status

All

▼

26.09.2011 09:40

man-

The **Booking Date** specifies the moment when the complaint has been placed.

The **Issuing date** specifies the adjusted booking's issuing date.

Issuing date Date of booking	Type	Correction Quantity	Contra-account (Vendor/Customer)	Reference 1	Reason	Note	Status	Booking nr.	Documents
31.08.2011 07.09.2011	0005	+94	Reklamation Werk Salzgitter LKW 8012000000003	08-2011	Delivery note not posted	ok	accepted	42345180	
31.08.2011 07.09.2011	0002	+58	Reklamation Werk München 8011000000003		Delivery note not posted	ok	accepted	42346632	

Use the **Documents** button to add additional documents to open complaints if necessary

- In order to limit the displayed complaints, various **filter options** are available.
- Complaints that have not yet been processed carry the **status open**. Other possible statuses are in **progress**, **accepted**, **corrected**, and **rejected**.





# Movement Complaints

## Modify your Complaints

MN-CM

MAN Truck & Bus – Container Management

MAN Truck and Bus SE

Lieferanten

Dummy 1

Logout

Bookings

Balance

Movements

Settings

Booking for account "Dummy 1" - Parked complaints

New booking

Preregistered booking

Booking type

Output complaint

Date / Time

04.10.2011 15:56

Contra-account (Vendor/Customer)

User

Issuing date Date of booking	Type	Correction Quantity	Contra-account (Vendor/Customer)	Reference 1	Reason	Note	Booking nr.	Documents	Process
27.09.2011	0520	-64	Reklamation Werk München	189393	Wrong container		42419906		
04.10.2011	0522	+64	8011000000003	189393	Wrong container				

- Navigate to the **tab Bookings > Preregistered booking** and select the booking type **Output complaint** in order to modify or delete your complaints.
- Therefore, click the button edit and **delete** respectively.



# NEF-Complaints

## Directions

- In the **second month following** the observation month it is possible **to check the cost free stock** and make complaints if needed.
- Basis for these complaints is the **preliminary cost** indication, which is send by email from MN-CM
- The time range for inputting NEF-complaints is from **2nd until 15. day of the second month** following the observation month.
- In case a NEF-complaint is **not processed within the month**, it will automatically be accepted as entered by the system.
- You will be notified by email if a NEF-complaint has been accepted/declined/changed



# NEF-Complaints

## Input of NEF-complaint

MN-CM  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE → Lieferanten → Dummy 1

Logout [User Icon] [Messages Icon] New messages 2

Bookings Balance Movements Settings

Booking for account [Account Name]

New booking (1) Preregistered booking

Booking type Exit/Entry → Date/Time 04.03.2015 15:35

Contra-account [Account Name] User [User Name]

Exit/Entry  
Order  
Complaint Inbox  
Complaint Outbox  
(2) Complaint NEF

To enter a NEF-Complaint please proceed as follows:

- Register in **MN-CM** with your username and password
- Choose among „**New booking**“ (1) the booking type „**Complaint NEF**“ (2)
- A complete list with all available container types will be displayed



# NEF-Complaints

## Input of NEF-complaint

**MN-CM**  
MAN Truck & Bus – Container Management

MAN Truck and Bus SE → Lieferanten → Dummy 1

Logout ⓘ New messages 2

**Bookings** Balance Movements Settings

Booking for account "MAN-09.84019-0004" - New NEF complaint

New booking Preregistered booking

Booking type: Complaint NEF Date/Time: 04.03.2015 15:47

Type: MAN-09.84019-0004 User: man-

Type	Description	NEF amount	Reference	Reason	Note
MAN-09.84019-0004	GITTERBOX 1240X 835X 64	25	Pcs	storage of auxiliary packaging bankruptcy packaging trials relocation of production avoidance of transport costs universal packaging for special packaging delivery date postponed change of tools / repair transit time violation by carrier Other	

Date from: Date to:

Cancel Save

Please enter the **complete information** for your complaint into the form:

1. NEF Amount: Quantity of additional **requested free stock**
2. Reference: Enter **important information** like document numbers (e.g. delivery notes) or short description
3. Dropdown list "Reason": Please choose the **appropriate reason** for the NEF-Complaint
4. Note: Necessary if you entered „Other“ (3) only. Please give **all information** that can be useful in processing the complaint.
5. Date from: **First date** of validity. **Must be in current month -2** (e.g. Entry in March for January only, in April for February etc.)
6. Date to: Can be chosen **freely** and can even be in **the future** if reason for claim is still ongoing.
7. Then click on „**Save**“



# NEF-Complaints

## Input of NEF-complaint

MAN-CM  
MAN Truck & Bus – Container Management

MAN Truck & Bus SE Lieferanten  
Logout New messages 2

Booking for account "SE" - New NEF complaint

New booking Preregistered booking

Booking type Complaint NEF  
Type MAN-09.84019-0004

Documentenverwaltung - Windows Internet Explorer provided by VOLKSWAGEN AG  
https://alpha.inet-logistics.com/Im/DocManagement.jsp?Actions&Bird=1424795918880&AuftragId=75644017

Dokumentenverwaltung

Dokumentname Dokumenttyp Datum/Uhrzeit(von/bis) Benutzer Suchen

Keine Dokumente vorhanden

Datenname & Pfad Durchsuchen Hinzufügen

User man

Order 1096294 saved successfully

Type	Description	NEF amount	Reference	Reason	Note
MAN-09.84019-0004	GITTERBOX 1240X 835X 640	25	Pcs 123456	Other	[Eplanation] Required field for "ot

Date from: Date to:

Note: complaints processing is facilitated through the upload of documents (delivery note, etc.) and speed up.  
Do you want to add documents to the complaint?

OK Abbrechen

Cancel Save

- After saving, you will receive a **notification** that the **complaint has been recorded**. Please make a note of the **complaint number** for future correspondence! (1)
- You can then **attach additional documents**. If you have documents, emails or delivery notes that prove your complaint, be sure to attach them to speed up the processing!
  - A **pop-up** (2) prompting you to **attach the documents** will appear after saving. Click OK
  - For (3), select the **document type**
  - Search (4) Your PC and **select the document to be attached** (PDF or image files only)
  - Click on "Add" (5)

## Reconciliation – monthly inventory report and complaints

MAN Truck and Bus SE → Lieferanten → 17.02.2025 13:14

Logout **Bookings** **Balance** **Movements** **Reporting** **Fee settlement** **Settings**

**Account balance** Totals reconciliation for 31.01.2025 only possible until 15.02.2025

Maximal & PFS Stock **Totals reconciliation**

Date  →

Page ID	Stock account statement	last confirmed Username	<input checked="" type="checkbox"/>	Stock at date
MAN-09.84019-0005	4 -		<input checked="" type="checkbox"/>	<input type="text" value=""/>
MAN-09.84019-0010	3557 -		<input type="checkbox"/>	<input type="text" value=""/>
MAN-09.84019-0207	603 -		<input type="checkbox"/>	<input type="text" value=""/>
MAN-09.84019-0520	4795 -		<input type="checkbox"/>	<input type="text" value=""/>
MAN-09.84019-0521	62 -		<input type="checkbox"/>	<input type="text" value=""/>
MAN-09.84019-0522	2076 -		<input type="checkbox"/>	<input type="text" value=""/>
MAN-09.84019-0527	586 -		<input type="checkbox"/>	<input type="text" value=""/>
MAN-09.84019-0598	0 -		<input type="checkbox"/>	<input type="text" value=""/>
MAN-09.84019-1033	181 -		<input type="checkbox"/>	<input type="text" value=""/>
MAN-09.84019-1100	0 -		<input type="checkbox"/>	<input type="text" value=""/>

☒ ☐ **Akt. Bestand**

**4** →

**solutions.inet-logistics.com enthält**

Wollen sie den Kontoauszug zum 31.08.2024 reklamieren?

**OK**

**Kontostand**

Maximal & PFS Bestand **Summen Abgleich**

Datum  →

Behälter ID	Bestand Kontoauszug	Letzte Bestätigung
MAN-09.84019-0002	30	06.09.2024 man

- Column: Summenabgleich**
- field for entering actual stocks**  
including transit stocks (like stock taking)
- field for confirmation**  
If all stocks are correct, you can click the button to select all (type in amount last day Previous month)
- Complaint about incorrect stock**  
If the stocks in the system are incorrect, please enter the correct stock, click on the Button left. After confirmation, the complaint will be submitted automatically.  
**Please upload proof of delivery**

# Reconciliation – upload receipts for complaints

1 Choose Column „Vorerfasste Buchungen“

2 Choose Booking type „Erfasste Reklamationen“

The screenshot shows the 'Neue Buchungen' form. The 'Vorerfasste Buchungen' tab is selected (annotated with '1'). The 'Buchungsart' dropdown is set to 'Erfasste Reklamationen' (annotated with '2'). Other fields include 'Gegenkonto (Kreditor / Debitor)', 'Datum von/bis' (07.08.2024 to 06.09.2024), 'Status' (Alle), and 'Automatisch abgeschlossen' (checkbox).

Leistungsdatum Buchungsdatum	Behälter	Korrekturmenge	Gegenkonto (Kreditor / Debitor)	Referenz 1	Grund	Bemerkung	Status	Buchungsnummer	Dok.
31.08.2024 06.09.2024	0002	<i>Menge</i>	8015000000003 Reklamation Logistics Park Dachau		Summarischer Abgleich		offen	<i>Buchungsnummer</i>	

3 In the list of all submitted complaints you will find the correct position

Automatically generated complaint has reason:  
„Summarischer Abgleich“

Click on the document icon in the „Dok“ Column

In the newly opened window you can upload the receipts

The screenshot shows the document upload window. The 'Datei auswählen' button is highlighted (annotated with '1'). The 'Hinzufügen' button is highlighted (annotated with '2'). The window also shows a search bar and a message 'Keine Dokumente vorhanden'.

# MAN

## Container processes

- 1 Load Carrier Cycle
- 2 Overview of MN-CM Functions
- 3 Ordering of Empties
- 4 Alternative Packaging
- 5 Account Movements
- 6 Container Compensation Fee
- 7 Complaints
- 8** Annual Stocktaking
- 9 Request for container/ packing lot changeover





# Annual Stocktaking

## Procedure

- Information on the inventory is provided by **pop-up, letter and e-mail**.
- In principle, it is possible to record stocks before the cut-off date, but only on the **last day of production**.
- **All load carriers** provided by **MAN must be counted** (including VW load carriers that you have received from MAN).
- **Packaging aids** are **not part** of the **annual inventory**.
- The inventory results are entered directly in the MN-CM.
- The **guide** is available to download in the portal under "**Account Documents**".



# Annual Stocktaking

## Instructions for the stocktaking procedure

- It is necessary to enter a quantity for **each displayed load container**.
  - **Inventory messages** can be entered and stored separately **for each load container**.
  - If you do **not enter a value** for a load container, this is evaluated **as an input of "0"**.
- **Negative values can also** be entered for load container from the open pool (e.g. DB iron-barred box , see p.89).
- For load container from the **closed pool** (MAN charge containers), **only positive values or the value zero** can be entered.
- Please note **transit stocks!**
  - **Before entering your counts, please check** whether:
    - 1) **empties** have been **shipped** to you by MAN **before your count**, which have not **yet arrived** and/or
    - 2) you have sent **full container transports** to MAN plants (incl. RMMV Vienna) that have **not yet** been **credited to your account by MAN**
  - in **both cases**, please **add these stocks in transit** to your counts (physical load containers stock on site).
- The **correction** of an inventory report is only possible within the **specified inventory period**.



# Annual Stocktaking

## Timeline

### Example of deadlines:

- The inventory has no effect on the processing of complaints and does not release you from your obligation to make a complaint!
- The bank statement for June will list the movements until 24.06.2023 The bank statement for July will list from 25.06.2023 to 31.07.2023
- Please adhere to the complaint deadlines as usual!
- The inventory values will be posted on 01.08.2023 ➤ In the account statement for the month of August, which will be sent to you on 02.08.2023, you will see the inventory postings.



## Entering the inventory report in MNCM

### Step 1: opening the stocktaking template

The screenshot shows the MNCM interface for entering an inventory report. The interface includes a left sidebar with fields like 'Booking type', 'Description', 'Status', and 'Container type'. The main area contains a 'New booking' tab, a 'Preregistered booking' tab, a 'Stocktaking statements' dropdown menu, a 'Filter' input field, a 'User' input field, and a 'Search' button. Red boxes and arrows highlight the steps: 1. Change to "New booking", 2. Select booking type "Stocktaking statement", and 3. Click search to open the containerlist.

When you have completed action no. 4 above (confirmation of entry), all containers for which the system expects you to enter a stocktaking statement appear in the lower section of the template. Please enter a value for every type of container. If you have no stocks of a particular type of container, enter "0". If you have further stocks of containers from MAN that are not automatically displayed, you will have to add them manually (see step 2b).



## Entering the inventory report in MNCM

### Step 2: stocktaking statement for containers displayed in MN-CM

Logout

Bookings Balance Movements Reporting Fee settlement Settings

Booking for account

New booking Preregistered booking

Booking type Stocktaking statements

Description Inventur Lieferanten 27.0 Filter

Status Open In clarification Accepted Declined

Container type Package ID search...

Search

Download Cancel

Items per page: 10 1 - 10 11 - 17 of 17

Reporting date / Date of stocktaking statement	Package	Inbound	In stock	Outbound	Total	Remark	Status	Stocktaking type/description
	MAN-09.84019-0957 PALETTE TRAEGERSYSTEM FUER EPP						open	Inventur Lieferanten
	MAN-09.84019-0956 DECKEL TRAEGERSYSTEM FUER EPP						open	Inventur Lieferanten
	MAN-09.84019-1209 LADUNGSTRAEGER EPP FUER ZSB FRONTSPIEGELERSATZ KAMERA						open	Inventur Lieferanten
	MAN-09.84019-1333 MAN-09.84019-1333						open	Inventur Lieferanten
	MAN-09.84019-0603 DECKEL TYP D61-ESD FUER R-KLT 6129 MIT MAN-SACHNR. 09-84019-0523						open	Inventur Lieferanten
	MAN-09.84019-0003 GITTERBOX 1195X1025X 640						open	Inventur Lieferanten
	MAN-09.84019-0004 GITTERBOX 1240X 835X 640						open	Inventur Lieferanten
	MAN-09.84019-0010 EUROFLACHPALETTE 1200X 800X 150						open	Inventur Lieferanten
	MAN-09.84019-0036 RUNGENPALETTE 1220X 825X 970						open	Inventur Lieferanten
	MAN-09.84019-0039 GITTERBOX 1240X 835X 500						open	Inventur Lieferanten

Entry of physical counted stock

Please enter the name of the employee responsible for the stocktaking count here.

- Inbound Container on transit from MAN to Supplier

- Outbound Container on transit from Supplier to MAN

The "Save" button transfer the count you have entered.

If the inventory report is **successfully saved**, a corresponding confirmation message appears in **green font** and the **quantities are greyed out**



## Note

- 1) To Review the data you have already entered as your Stocktaking Statement please repeat the steps described on page 86.
- 2) As the result you will see your stocktaking statement with inactivated input boxes.









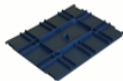
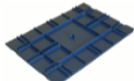


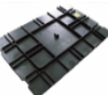
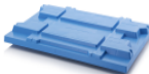
Items per page: 10		1 - 10 ►► 11 - 15 of 15					
Reporting date / Date of stocktaking statement	Package	Inbound	In stock	Outbound	Total	Remark	Status
	<a href="#">MAN-09.84019-0003</a> GITTERBOX 1195X1025X 640	<input type="text" value="0"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	7	Ms. XXX	accepted
	<a href="#">MAN-09.84019-0004</a> GITTERBOX 1240X 835X 640	<input type="text" value="0"/>	<input type="text" value="44"/>	<input type="text" value="6"/>	50	Ms. XXX	accepted
	<a href="#">MAN-09.84019-0007</a> GITTERBOX 2600X1200X1400	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0	Ms. XXX	accepted

**Status:** open = you can enter the stocktaking  
 accepted = the entry has been transmitted  
 cancelled = you can enter again



# Annual Stocktaking

## Overview of containers which belong to the open pool

Open Container Pool											
SLC + Cover / 09.84019-XXXX						DB Box + flat pallet					
Typ 0520 VDA 4315	Typ 0521 VDA 4329	Typ 0522 VDA 6429	Typ 0527 VDA 3215	Typ 0523 ESD VDA 6129	Typ 0524 ESD VDA 4129		09.84019-0002	Pool-iron-barred box			
							09.84019-0010	Pool-flat pallet			
400 x 300 x 148		400 x 300 x 280		600 x 400 x 280		300 x 200 x 147		600 x 400 x 280		400 x 300 x 280	
Typ 0589 VDA D45		Typ 0590 VDA D65		Typ 0569 VDA D35		Typ 0603 ESD VDA D61		Typ 0602 ESD VDA D41			
											
Typ 0207 VDA A 1208-1				0207- (VDA A 1208-1) Can be used, but there ist no ESD protection							
											
1200 x 800 x 95											
Note: These load containers are charge o principle, the input of negative values is a negative values means that you have a lo											

**Note:** These load containers are charge carriers from the open pool. In principle, the input of negative values is also allowed here. Entering negative values means that you have a load container credit with MAN.

# MAN

## Container processes contest

- 1 Load Carrier Cycle
- 2 Overview of MN-CM Functions
- 3 Ordering of Empties
- 4 Alternative Packaging
- 5 Account Movements
- 6 Container Compensation Fee
- 7 Complaints
- 8 Annual Stocktaking
- 9** Request for container/ packing lot changeover

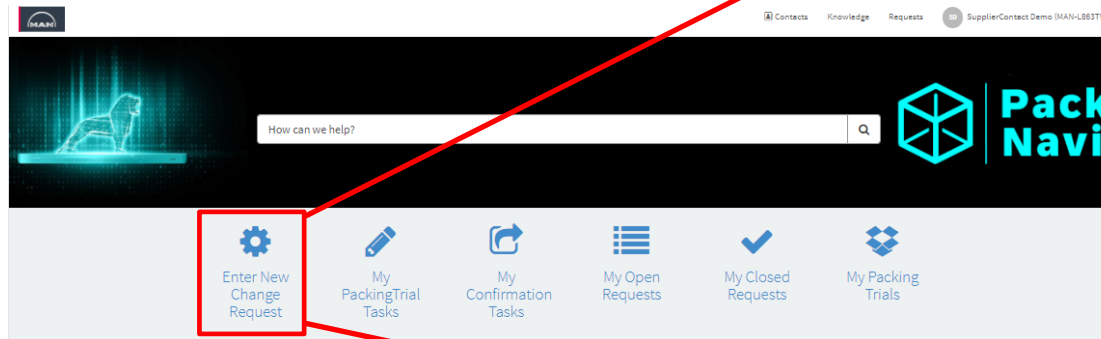




# Request for container/ packing lot changeover

## Procedure

- The request for a changeover from a container or packing lot should be submitted via a web-based PackNavi tool:  
<https://manpepprod.service-now.com/packnavi>
- Change requests can only be created for series or spare parts.
- Clicking on the “Enter new change request” link opens the change request form.



**Change Request**  
Create New/View Change

We would like to point out that the supplier's responsibility for quality remains unaffected by the changes and that the contents of the following MAN standards must be observed and the supplied parts must be packaged accordingly:

- Logistics standard M3399
- Packaging guideline M3335
- Packaging guideline After Sales M3590

If not already available/known, you can get the documents in the portal: [www.PTD.man.eu](https://www.PTD.man.eu)

**\* Indicates required**

**\* Requester**  
SupplierContact Demo (MAN-L863TWL8)

**Department**  
[Text Field]

**Company**  
"AGA-GAZ" SR Z.O.O.

**Email**  
NewVerpackungsassistent@man.eu

**Phone**  
+4921125325

**\* Type**  
--None--

**Urgency**  
Low

**\* Part Number**  
[Text Field]

**Part Quantity Unit**  
[Text Field]

**\* Single Part Weight [kg]**  
[Text Field]

**\* Different Single Part Weight [kg]**  
[Text Field]

**Short description**  
[Text Field]

**\* Reason**  
--None--

**\* Current Container**  
[Text Field]

**\* Target Container**  
[Text Field]

**\* Current Packing lot**  
[Text Field]

**\* Target Packing lot**  
[Text Field]

**\* Current EPP**  
--None--

**\* Target EPP**  
--None--

**Required information**

**Type** **Part Number** **Reason**

**Current Container** **Target Container**

**Submit**

- All mandatory fields are marked with a red star (\*) and the mandatory fields that still need to be filled in are shown in dark red boxes on the right under the “submit” button.
- Greyed-out fields are filled in automatically and cannot be changed.



# Request for container/ packing lot changeover

## Procedure

- If the request is successfully entered in the system, the requester receives an e-mail that a change request has been opened.

Sehr geehrte Frau / sehr geehrter Herr Demo,

Ihr Change Request wurde erstellt.

Auftragsnummer	Ident	Benennung	Behälter-Vorschlag	Packlos-Vorschlag
NNCHG0001038	06.01013-6812	Sechskantschaftschraube M5X35-8.8-MAN183	09.84019-0520	100

Den aktuellen Status zu diesem Ticket finden Sie über den folgenden Link: [NNCHG0001038](#)

Ihre MAN Behälterdefinition

----- English version -----

Dear Ms / dear Mr Demo,

Your change request has been created.

Order No.	Ident	Designation	Container proposal	Packing lot proposal
NNCHG0001038	06.01013-6812	Sechskantschaftschraube M5X35-8.8-MAN183	09.84019-0520	100

You can find the current status of this ticket via the following link: [NNCHG0001038](#)

Your MAN Container definition

MAN Truck & Bus SE  
Sitz der Gesellschaft: München  
Registrierungsamt: Amtsgericht München, HRB 247120  
Vorstand: Christian Levin, Vorstand: Alexander Viskamp (Vorsitzender), Marcel Akseel, Friedrich Bannmann, Michael Kohrger, Inka Koljenn, Anne Puls, Dr. Frederik Zohm  
Ref:MSG0633497\_6fMWcifFZCA3ObjtGkQX

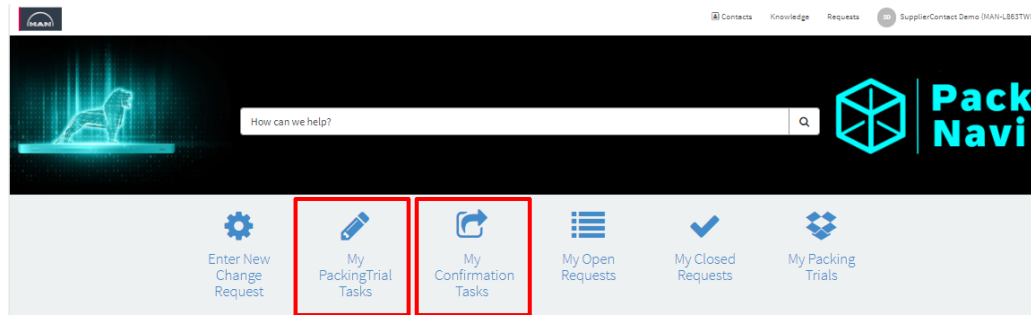
- After a positive internal agreement at the MAN plants, the supplier is requested to schedule a changeover date. A corresponding e-mail will be sent to him.
- The link in the email will take you quickly to the relevant page in PackNavi.
- Applications must be processed within fourteen days. If no response is received within this period, a further notification (1st reminder) will be sent. The escalation process is then initiated.



# Request for container/ packing lot changeover

## Procedure

- You can see the open tasks in the portal at any time: Packing trials and confirmations.



- Under Confirmation tasks, the supplier must confirm or reject the changeover. If he confirms the changeover, an initial delivery date must be entered. If he rejects the changeover, an additional comment is mandatory.

### Supplier Confirmation

Create NewNavi Confirmation

We would like to point out that the supplier's responsibility for quality remains unaffected by the changes and that the contents of the following MAN standards must be observed and the supplied parts must be packaged accordingly:

- Logistics standard M3399
- Packaging guideline M3338
- Packaging guideline After Sales M3590

If not already available/known, you can get the documents in the portal: [www.PTD.man.eu](http://www.PTD.man.eu)

\* Requester

SupplierContact Demo (MAN-L863TWLB)

Department

Company

"AGA-GAZ" SP. Z.O.O.

Email

Navi-Verpackungsassistent@man.eu

Phone

+49211253253

Change Request

NNCHG0001112

Active Packing Trial

Change Details

Packing Trial Details

\* Supplier confirmation

Yes

\* First delivery date

2024-12-17

Supplier remark

Submit



# Request for container/ packing lot changeover

## Procedure

- In the portal you can see the status of your own open requests and a list of completed requests at any time.

The screenshot shows the PackNavi ServicePortal interface. The top navigation bar includes links for Contacts, Knowledge, Requests, and a user profile for Nurey Furtmeir (u08ng). The main menu features icons for 'Enter New Change Request', 'My Packing Trial Tasks', 'My Confirmation Tasks', 'My Open Requests' (highlighted with a red box), 'My Closed Requests', and 'My Packing Trials'. Below the menu, the breadcrumb trail reads 'Home > Navi My Open Requests'. The main content area displays a table of open requests.

Number	Part Number	Created	Short description	State	Opened by	Info
NNCHG0004812	81.52301-6217	21.11.2024 13:42:26	ANHAENGERSTEUERMODUL KB EBS9	Authorize	Nurey Furtmeir (u08ng)	
NNCHG0004811	81.52106-6089	21.11.2024 13:38:07	DRUCKREGELMODUL 2-KANAL FULL KB EBS9	Authorize	Nurey Furtmeir (u08ng)	
NNCHG0004810	81.52106-6088	21.11.2024 13:34:02	DRUCKREGELMODUL 2-KANAL BASIC KB EBS9	Authorize	Nurey Furtmeir (u08ng)	
NNCHG0004808	81.52106-6087	21.11.2024 13:28:30	DRUCKREGELMODUL 1-KANAL KB EBS9	Authorize	Nurey Furtmeir (u08ng)	

The screenshot shows the PackNavi ServicePortal interface. The top navigation bar includes links for Contacts, Knowledge, Requests, and a user profile for Nurey Furtmeir (u08ng). The main menu features icons for 'Enter New Change Request', 'My Packing Trial Tasks', 'My Confirmation Tasks', 'My Open Requests', 'My Closed Requests' (highlighted with a red box), and 'My Packing Trials'. Below the menu, the breadcrumb trail reads 'Home > Navi My Closed Requests'. The main content area displays a table of closed requests.

Number	Part Number	Created	Short description	State	Opened by	Info
NNCHG0004192	81.35604-0041	25.09.2024 09:39:33	ABTRIEBSWELLE	Closed	Nurey Furtmeir (u08ng)	
NNCHG0004191	81.35604-0038	25.09.2024 09:37:45	ABTRIEBSWELLE HYD-1160	Closed	Nurey Furtmeir (u08ng)	
NNCHG0004190	81.35604-0034	25.09.2024 09:36:28	ABTRIEBSWELLE HYD-1370	Closed	Nurey Furtmeir (u08ng)	
NNCHG0004189	81.35604-0030	25.09.2024 09:35:07	ABTRIEBSWELLE VPD-09/10 HPD-1353	Closed	Nurey Furtmeir (u08ng)	

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<https://manpepprod.service-now.com/packnavi>

<https://manpepprod.service-now.com/avp>